

HELPFUL NUMBERS







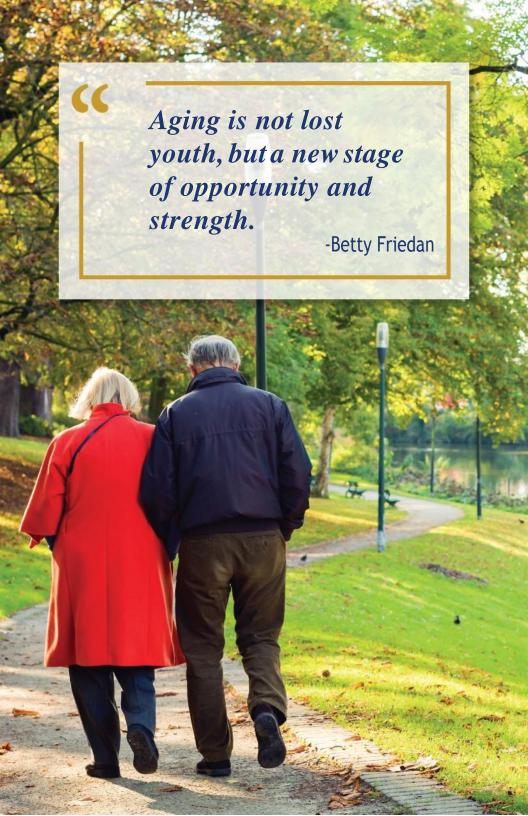


TABLE OF CONTENTS

SECTION ONE Countywide Resources

Aging and Adult Services	4
Animal Care and Control	8
California Highway Patrol, Sheriff and Police Departments.	11
Disabilities Resources	. 16
Fire Departments	.21
Health Programs	28
Homeless Services	33
Hospitals and Clinics	36
Housing Resources	42
Legal Services	.44
Mental Health Services	47
Nutrition/Food Programs	. 53
Registrar of Voters	62
Social Security	. 63
Superior Court of California County of San Bernardino	64
Transportation	. 65
Utility Assistance	. 70
Veterans Affairs	.72
Helpful Websites	.77
Other Helpful Organizations	79



The Department of Aging and Adult Services-Public Guardian (DAAS-PG) offers a variety of programs and services designed to foster independence, choice and quality of life for senior citizens, dependent adults and their caregivers. There are offices located throughout the county to serve seniors. For more information, visit http://hss.sbcounty.gov/daas.

Barstow

(760) 256-3445

536 E. Virginia Wy. Barstow, CA 92311

Needles (760) 326-9328

1090 E. Broadway St. Needles, CA 92363

Victorville (760) 243-8400

17270 Bear Valley Rd., Ste. 108 Victorville, CA 92395

San Bernardino Office (909) 891-3900

784 E. Hospitality Ln. San Bernardino, CA 92415

Rancho Cucamonga Office (909) 948-6200 (909) 948-6235

9445 Fairway View Pl., Ste. 110 Rancho Cucamonga, CA 91730

Yucca Valley Office (760) 228-5390

56357 Pima Trl. Yucca Valley, CA 92284

Adult Protective Services (APS)

24-hour hotline

1 (877) 565-2020

Adult Protective Services (APS) aims to prevent and remedy the abuse and exploitation of elderly individuals age 65 and older and dependent and vulnerable adults, age 18 and older. The APS program provides protection and remedial activities on behalf of elder and dependent adults unable to protect

their own interests, harmed or threatened with harm, or victims of physical or mental injury due to the action or inaction by themselves or other persons.

In-Home Supportive Services (IHSS)

Referral line 1 (877) 800-4544

Paycheck serviceline 1 (800) 722-4595

Provides assistance to eligible aged, blind and disabled individuals who without this care would be unable to remain safely in their own homes. Provides services according to the client's needs, e.g., feeding, bathing, dressing, housekeeping, laundry, shopping errands, meal preparation and meal clean up, respiration, bowel and bladder care, moving in and out of bed, rubbing the skin (to prevent skin breakdown), accompaniment to medical appointments, paramedical services and protective supervision.

Legal Services

The County offers many free legal services to qualified individuals. Refer to the Legal Services section of this brochure for more information.

Long-Term Care Ombudsman 1 (866) 229-0284

Ombudsmen are independent, objective, neutral persons who advocate for dignity, quality of life and care for all residents in long-term care facilities. The ombudsman receives, investigates and resolves complaints by or on behalf of residents in long-term care facilities, skilled nursing facilities and community carelicensed board and care homes.

Multipurpose Senior Service Program (MSSP) 1 (877) 565-2020

Program helps to avoid or delay the inappropriate placement of persons in nursing facilities, while fostering independent living in the community.

Services include basic



housekeeping, chores, personal hygiene, personal health care chores, grocery shopping and transportation to non-emergency medical appointments.

Senior Information and Assistance (SIA) 1 (800) 510-2020

The Senior Information and Assistance (SIA) program provides information and assistance to seniors. Clients are provided referrals to government and non-profit agencies and provided assistance and advocacy in accessing services and programs. Follow-up and evaluation are provided to ensure the client is receiving the needed services. SIA also oversees the following programs:

Senior Nutrition Services 1 (800) 510-2020

Program includes the procurement, preparation,

of balanced meals, nutrition education and counseling to older persons at group nutrition sites and to homebound individuals. Congregate meals are served to senior citizens, 60 years of age or older, and their spouses, at nutrition sites around the County. See also listing under Nutrition/Food Programs.

training positions to qualified persons. To qualify for the program a person must be at least 55 years old, an

Senior Community Service **Employment Program**

(909) 798-8563 or (909) 798-8564

San Bernardino Office

686 E. Mill St. San Bernardino, CA 92415

Victorville Office

17270 Bear Valley Rd., #108 Victorville, CA 92395

Rancho Cucamonga Office

9445 Fairway View Pl, #110 Rancho Cucamonga, CA 91730

Offers part-time on-the-job

unemployed resident of San Bernardino County and meet federal low-incomeguidelines. Positions with the Senior Training and Employment Program are not meant to be permanent employment. The Senior Training and Employment Program is a pathway to employment through on-the-job training.

Office of the Public Guardian-Conservator (909) 798-8500

686 E. Mill St. San Bernardino, CA 92415-0646

The goal of the Office of the Public Guardian - Conservator is to ensure the safety, both financially and physically, of incompetent and mentally disabled persons, who meet the criteria for conservatorship, as required by law, when there are no viable alternatives to public conservatorship.

Family Caregiver Support Program 1 (800) 510-2020

Program serves caregivers that provide care for an elderly person on an informal basis. A caregiver can be a spouse, daughter or son, grandparent, aunt, uncle or a neighbor. Services can include case management, transportation, assisted transportation, counseling, caregiver support group, caregiver training, respite (in-home, day care or institutional) and supplemental services designed to complement care provided by caregivers; e.g., minor home modification, placement, homemaker, chores, home security and safety, assistive devices, visiting and legal assistance.

For more information on any Department of Aging and Adult Services-Public Guardian programs and services, ortoreceive a referral to a particular program, please call Senior Information and Assistance (SIA) at:

1 (800) 510-2020.



San Bernardino County Animal Care & Control

24-hour helpline 1 (800) 472-5609

351 N. Mountain View Ave. San Bernardino, CA 92415

www.sbcounty.gov/acc

The San Bernardino County Animal Care & Control program services the unincorporated areas of San Bernardino County including unincorporated Fontana, Devore and Rim of the World Mountain Communities. The department's purpose is to prevent rabies in humans and pets, to educate the public about responsible pet ownership, including the importance of spaying and neutering, to protect and serve the public and pets by enforcing all laws and ordinances pertaining to Animal Care & Control, to care for all animals domestic and wild, to reunite lost pets with their owners and to place unwanted pets into new homes.

San Bernardino County Mosquito and Vector Control Program Environmental Health Services

1 (800) 442-2283, (909) 387- 4323

385 N. Arrowhead Ave., 2nd Fl San Bernardino, CA 92415

www.sbcounty.gov/dph/dehs

Responds to citizen complaint/service requests for community control of vectors (including mosquitoes, flies, roaches, rodents, ticks, fleas, Africanized Honey Bees, etc.).

City of Adelanto Animal Control

(760) 246-2300

11600 Air Expressway Adelanto, CA 92301

www.ci.adelanto.ca.us/148. Animal-Care-Control

City of Hesperia Animal Control

(760) 947-1700

11011 Santa Fe Ave. Hesperia, CA 92345

www.cityofhesperia.us.org

City of Victorville Animal Care and Control Department (760) 955-5089

City Hall 14206 Amargosa Rd. Victorville, CA 92392

www.ci.victorville.ca.gov

Town of Apple Valley **Animal Control** (760) 240-7000, ext. 7555

Town of Apple Valley Shelter 22131 Powhatan Rd. Apple Valley, CA 92308

www.applevalley.org

The Town of Apple Valley offerslicensing, microchip identification and adoptions.

The Victor Valley Animal **Protective League** (760) 247-2102

21779 Zuni Rd. Apple Valley, CA92307

www.vvapl.com

The Victor Valley Animal Protective League is a private, non-profit corporation, impound shelter that

contracts with local cities to serve as a shelter.

The Humane Society of San Bernardino Valley (909) 386-1400

374 W. Orange Show Rd. San Bernardino, CA 92408

Barstow Humane Society (760) 252-4800

2480 E. Main St. Barstow, CA 92311

www.barstowhumanesociety.net

The Barstow Humane Society is a private, non-profit agency.

Morongo Basin Humane Society (760) 366-3786

4646 Sun View Ave. Joshua Tree, CA 92252

Redlands Animal Shelter and Control (909) 798-7644

504 Kansas St. Redlands, CA 92373



Palms & Paws Animal Shelter (760) 367-0157

7086 Bullion Ave.
29 Palms, CA 92277
Town of Yucca Valley
Animal Control Services

Animal Control (760) 365-1807 Shelter (760) 365-3111

4755 Malin Wy. Yucca Valley, CA 92284

Inland Valley Humane Society (909) 623-9777

After-hours line & emergency (909) 594-9858

500 Humane Wy. Pomona, CA 91766 www.ivhsspca.org

The City of Rancho Cucamonga Animal Care and Adoption Center (909) 466-PETS (7387)

11780 Arrow Rte. Rancho Cucamonga, CA 91730 www.rcpets.info

Serves the residents of the City of Rancho Cucamonga. Services include capturing vicious or dangerous animals, or animals posing a traffic hazard; rescuing stray sick or injured animals, or abandoned animals. Investigates cases of animal cruelty or neglect; picking up confined stray animals; investigating barking and other nuisance noise complaints; picking up stray and wild deceased animals.

Upland Animal Shelter 1 (800) 627-1545 (909) 931-4185

1275 San Bernardino Rd. Upland, CA 91786

www.friendsofuplandanimalshelter.org

Serves the residents of the City of Upland. Services include micro-chipping dogs/ cats adopted from the shelter free of charge, along with those dogs/cats belonging to Upland residents; impounding the stray and homeless dogs/cats found abandoned or lost within the local community; and providing a low-cost rabies vaccination clinic.

Bee Removers (909) 626-2929

P. O. Box 343 Claremont, CA 91711

Program serves the residents of Fontana, Rancho Cucamonga, and Upland. Removes bees, wasps, and hornets from buildings, trees and bushes. There is a fee/charge.

Environmental Health Services

1 (800) 442-2283

8575 Haven Ave., Ste. 130 Rancho Cucamonga, CA 91730

San Bernardino Shelter (909) 384-1304

333 Chandler Pl. San Bernardino, CA 92408

Devore Shelter (909) 386-9820

19777 Shelter Wy. San Bernardino, CA 92407

The Humane Society of San Bernardino Valley (909) 386-1400

374 W. Orange Show Rd. San Bernardino, CA 92408



In case of emergency - dial 911

CALIFORNIA HIGHWAY PATROL

Victorville (760) 241-1186

14210 Amargosa Rd. Victorville, CA 92392

Barstow

General Business (760) 255-5900 Dispatch

CALIFORNIA HIGHWAY PATROL(continued)

(760) 255-8750

300 E. Mountain View Barstow, CA92311

Needles (760) 326-2000

1916 J St. Needles, CA 92363

Morongo Basin (760) 366-3707

63683 29 Palms Hwy. Joshua Tree, CA 92252

Barstow Office

Dispatch (760) 255-8750

General business (760) 255-5900

300 E. Mountain View Barstow, CA 92311

Rancho Cucamonga (909) 980-3994

9530 Pittsburgh Ave.

Rancho Cucamonga, CA 91730

http://www.chp.ca.gov

Station serves the freeways of Rancho Cucamonga, Upland, San Antonio Heights, Fontana, Chino and other areas.

Running Springs (909) 867-2791

31230 Highway 18 P. O. Box 997 Running Springs, CA 92392 http://www.chp.ca.gov

Station provides enforcement of traffic laws for the Rim of the World Mountain Communities.

SHERIFF'S DEPARTMENT

San Bernardino County Sheriff's Headquarters (909) 884-0156

655 E. 3rd St. San Bernardino, CA 92415 wp.sbcounty.gov/sheriff

Apple Valley Patrol Station (760) 240-7400

14931 Dale Evans Pkwy. Apple Valley, CA 92307

Barstow Station (760) 256-4838

225 E. Mountain View Barstow, CA 92311

Barstow Station serves the unincorporated areas of Barstow and surrounding area.

Colorado River Station (760) 326-9200

1111 Bailey Ave. Needles, CA 92363

Hesperia Patrol Station (760) 947-1500

15840 Smoke Tree St. Hesperia, CA 92345

Victorville Valley Patrol Station Adelanto (760) 552-6800

11613 Bartlett Ave. Adelanto, CA 92301

Serves the City of Adelanto

and the unincorporated areas of the Victor Valley.

Lucerne Valley Substation (760) 248-7655

32818 Verdugo Rd. Lucerne Valley, CA 92356

Phelan Substation (760) 995-8781

4050 Phelan Rd. Phelan, CA 92329

Victorville Patrol Station (760) 241-2911

14200 Amargosa Rd. Victorville, CA 92392

Serves the areas within the city limits of Victorville.

Yucaipa and Mentone General business

(909) 918-2305

34144 Yucaipa Blvd. Yucaipa, CA 92399

Loma Linda and Grand Terrace

General business (909) 387-3545 Court services

(909) 884-0156

SHERIFF'S DEPARTMENT (continued)

Public Information 655 E. 3rd St. San Bernardino, CA 92415

Big Bear Area

General business (909) 866-0100

477 Summit Blvd. Big Bear Lake, CA 92315

Morongo Basin Station (760) 366-4175

Non-emergency (760) 956-5001

63665 29 Palms Hwy. Joshua Tree, CA 92252

Fontana Sheriff's Station (909) 356-6767

17780 Arrow Blvd. Fontana, CA 92335

Station serves the residents in the county areas of Fontana, Bloomington, Rialto and Lytle Creek and unincorporated areas of Upland, Montclair, Ontario and Chino.

Twin Peaks Sheriff's Station (909) 336-0600

26010 Highway 189 Twin Peaks, CA 92391 Mailing address: P. O. Box 384 Twin Peaks, CA 92391

Station provides law enforcement services for Rim of the World Mountain Communities.

Chino Hills Sheriff's Station (909) 364-2000

14077 Peyton Dr. Chino Hills, CA 91709

POLICE DEPARTMENTS

Barstow Police Department

Business (760) 255-5111

Dispatch (760) 256-2211

220 E. Mountain View, Ste. B Barstow, CA 92311

The Barstow Police Department serves the residents of the City of Barstow.

Redlands Police Department (909) 798-7681

1270 W. Park Ave., Bldg. C Redlands, CA 92373

Rancho Cucamonga Police Station

(909) 477-2800

Non-emergency dispatch (909) 941-1488

10510 Civic Center Dr. Rancho Cucamonga, CA 91730

www.cityofrc.us/cityhall/ police/

Station serves the residents of Rancho Cucamonga.

Fontana Police Department

Non-emergency (909) 350-7740

17005 Upland Ave. Fontana, CA 92335

www.fontana.org

Stationserves the residents of the City of Fontana.

Colton Police Department (909) 370-5000

650 N. La Cadena Colton, CA 92324

Chino Police Department

Business

(909) 334-3000

Non-emergency dispatch (909) 628-1234

5450 Guardian Wy. Chino, CA 91710

Montclair Police Department

Business

(909) 448-3600

Dispatch

(909) 621-4771

4870 Arrow Hwy. Montclair, CA 91763

www.city-government/policedepartment

Ontario Police Department Business

(909) 395-2001

POLICE DEPARTMENTS (continued)



2500 S. Archibald Ave. Ontario, CA 91761

www.ontario.ca.gov/police

Upland Police Department

Business

(909) 946-7624

Dispatch

(909) 982-1331

1499 W. 13th St. Upland, CA 91786

www.uplandpl.lib.ca.us.asp/ site/police

Rialto Police Department (909) 820-2550

128 N. Willow Ave. Rialto, CA 92376

San Bernardino Police Department

(909) 384-5742

24-hour, non-emergency (909) 383-5311

710 N. D St. San Bernardino, CA 92401

Alzheimer's Association of Greater Los Angeles (909) 406-5376

24-hour helpline 1 (800) 272-3900

3200 Inland Empire Blvd., Ste. 280 Ontario, CA

91764

www.alz.org

Arthritis Foundation 1 (844) 571-HELP (4357)

www.arthritis.org/california

Eye Care America

Referrals by phone Mon-Fri, 8 a.m. - Noon 1 (800)-222-3937

1 (877) 882-6327

https://www.aao.org/eyecareamerica

Provides seniors 65 and older with information about eye care referral to a volunteer ophthalmologist in their area.

Blindness Support Services (951) 341-9244

3696 Beatty Dr., Ste. A Riverside, CA 92506

www.blindnesssupport.com

The Braille Institute 1 (800) BRAILLE or 1 (800) 272-4553

Local office serving San Bernardino County

(760) 321-1111, ext. 1215

www.brailleinstitute.org

Free services for blind and visually impaired people. Braille Institute offers a wide array of services designed to help people with vision loss lead enriched and fulfilling lives. A representative of the Braille Institute is in Victorville the last Tue of each month at the Desert Valley Charitable Foundation building located on the corner of 2nd and Bear Valley Road in front of Desert Valley Hospital. Appointment is required. Call for more information or to schedule an appointment.

Inland Empire Lighthouse for the Blind, Inc. (909) 884-3121

359E. Park Center Circle South San Bernardino, CA 92408

www.ielighthousefortheblind.org

School for partially-sighted or legally-blind individuals. Offers transportation from clients' homes to the school. Training in Braille mobility, getting around the kitchen, cooking, basket weaving, macramé, ceramics and sewing classes.

California Council of the Blind High Desert Chapter (760) 245-7137

1 (800) 221-6359

www.ccbnet.org

Meeting Time: Fourth Fri of the month at noon

17270 Bear Valley Rd., Ste. 108 Victorville, CA 92395

The mission of the California Council of the Blind (CCB) is to gain full independence and equality of opportunity for all



blind and visually impaired Californians. CCB is a non-profit tax-exempt organization composed primarily of Californians who are blind or have low vision.

California Department of Rehabilitation

Provides services for individuals with disabilities who are in search of employment.

www.rehab.cahwnet.gov

San Bernardino Office (909) 383-4401

464 W. 4th St., Ste. 152 San Bernardino, CA 92401

Victorville Office (760) 243-6024

15415W. Sand St., 2nd Floor Victorville, CA 92392

Ontario Office (909) 948-6050

3595 Inland Empire Blvd., Bldg. 4, Ste. 100 Ontario, CA 91764

California Relay Service (CRS)

711 or

Customer care 1 (877) 632-9095

English **1 (800) 855-7100**

Spanish 1 (800) 855-7200

www.hamiltonrelay.com

California Telephone Access Program 1 (800) 806-1191

Riverside Service Center 2002 Iowa Ave., Ste. 106 Riverside, CA 92507

www.ddtp.org

The California Telephone Access Program (CTAP) distributes telecommunications equipment and services for individuals certified as having functional limitations of hearing, vision, mobility, speech and/or interpretation of information. Office hours are Mon-Fri, 9 a.m. to 6 p.m.

Inland Caregiver Resource Center

1 (800) 675-6694 (909) 514-1404

1430 E. Cooley Dr., Ste. 124 Colton, CA 92324

Inland Regional Center (909) 890-3000

1365 S. Waterman Ave. San Bernardino, CA 92408

www.inlandrc.org

As an agency among agencies, Inland Regional Center coordinates with generic services to normalize the lives of people with developmental disabilities and their families by working to include them in the everyday routines and life rhythms of the community and by facilitating needed supports for them.

OPARC (909) 985-3116

9029 Vernon Ave. Montclair, CA 91763

www.oparc.org

Serves seniors with disabilities in the Inland Empire. Services include opportunities for paid work, community integration and leisure activities. Serves adults with intellectual and developmental disabilities.

Neuro Vitality Center (760) 323-7676

2800 E. Alejo Rd. Palm Springs, CA 92262 www.neurovitalitycenter.org

Provides low-cost rehabilitation services to stroke survivors, Parkinson's disease, multiple sclerosis, other neuro disorders and traumatic braininjuries.

Rolling Start, Inc.

San Bernardino Office (909) 890-9516

1955 S. Hunts Ln., Ste. 110 San Bernardino, CA 92408



Hesperia Office (760) 949-7626

15550 Main St., Ste. C-12 Hesperia, CA 92345

www.rollingstart.com

The mission statement of Rolling Start is to empower and educate people with disabilities to achieve the independent life of their choice. Rolling Start provides independent living skills, assistive devices and consumer advocacy for clients with disabilities.

You Are Not Alone—YANA

YANA is a program offered by the following San Bernardino County Sheriff's Departments and run by volunteers. The program offers friendly phone calls to the disabled and elderly on a regular basis.

Mon - Fri, 8 a.m. - 5 p.m.

The purpose of this program is to maintain contact with the elderly and disabled persons who live alone.

Apple Valley Sheriff's Station

(760) 240-7400, ext. 7428

14931 Dale Evans Pkwv. Apple Valley, CA 92307

Hesperia Sheriff's Station (760) 947-1549

15840 Smoke Tree St. Hesperia, CA 92345

Silver Lakes Citizens on **Patrol**

(760) 951-8481

27801 Mountain Springs Rd. P. O. Box 179 Silver Lakes, CA92342

Morongo Basin Sheriff's Station

(760) 366-4175

63665 29 Palms Hwy. Joshua Tree, CA 92252



In case of emergency - dial 911

California Department of Forestry & Fire Protection - Headquarters (909) 881-6900

3800 N. Sierra Wy. San Bernardino, CA 92405

www.fire.ca.gov

Adelanto - Station 322 (760) 246-3331

10370 Rancho Rd. Adelanto, CA 92301

Baker - Station 53 (760) 733-4026

72734 Baker Blvd. Baker, CA 92309-0622

Barstow Fire Station (760) 256-2254

861 Barstow Rd. Barstow, CA 92311

Big River - Station 17 (760) 665-2303

150260 Capistrano Wy. Earp, CA 92242

Big Bear Fire Dept. (909) 866-7566

41090 Big Bear Blvd. Big Bear Lake, CA 92315

Harvard - Station 52 (760) 257-4756

39059 Kathy Ln. Newberry Springs, CA 92365

Havasu Landing - Station 18 (760) 858-4395

148808 Havasu Lake Rd. Havasu Lake, CA 92363

Hesperia - Station 302 (760) 949-5506

17288 Olive St. Hesperia, CA 92345

24 | COUNTYWIDE RESOURCES



Hesperia - Station 304 (760) 947-2674

15660 Eucalyptus St. Hesperia, CA 92345

Hesperia - Station 305 (760) 948-7858

8331 Caliente Rd. Hesperia, CA 92346

Hinkley - Station 56 (760) 253-7704

37284 Flower Hinkley, CA 92347

Lucerne Valley - Station 8 (760) 248-7322

33269 Old Woman Springs Rd. Lucerne Valley, CA 92356

Phelan/Piñon Hills - Station 10 (760) 868-4728

9625 Berkley Rd. Phelan, CA 92371

Silver Lakes/Helendale-Station 4 (760) 245-5022

27089 Helendale Rd. Helendale, CA 92342

Spring Valley Lake - Station 22 (760) 245-1100

12398 Tamarisk Ave. Victorville, CA 92395

Trona - Station 57 (760) 372-5988

83732 Trona Rd. Trona, CA 93562

Victorville - Station 311 Fire Headquarters (760) 955-3191

14800 7th St. Victorville, CA 92395

Victorville - Station 312 (760) 955-3192

15182 El Evado Victorville, CA 92394

Victorville - Station 313 (760) 955-3193

13086 Amethyst Rd. Victorville, CA92392

Victorville - Station 314 (760) 955-3194

17008 Silica Dr. Victorville, CA92395

Victorville - Station 315 (760) 955-3195

12820 Eucalyptus St. Victorville, CA92392

Victorville - Station 319 (760) 246-6479

18550 Readiness St. Victorville, CA 92395

Wrightwood - Station 14 (760) 249-3206

After-hours (760) 249-3790

5980 Elm St. Wrightwood, CA 92397

Grand Terrace - Station 23 (909) 825-0221

22582 City CenterCt. Grand Terrace, CA 92313

Highland Fire - Station 1 (909) 862-3031

26974 Baseline St. Highland, CA 92346

Highland Fire - Station 2 (909) 862-1760

29507 Baseline St. Highland, CA 92346

Joshua Tree Fire Station (760) 366-8423

6715 Park Blvd. Joshua Tree, CA 92252

Landers Fire Station (760) 364-3211

55481 Jessie Rd. Landers, CA 92248



Loma Linda Fire Dept. (909) 799-2850

25541 Barton Rd. Loma Linda, CA92354

Lucerne Valley Fire Station (760) 248-7322

33269 Highway 247 East Lucerne Valley, CA 92356

Morongo Valley Fire Station (760) 363-6211

11207 Ocotillo St. Morongo Valley, CA 92256

Redlands Fire Dept. Administration (909) 798-7600

35 W. Cajon St., Ste. 12 Redlands, CA 92373 www.cityofredlands.org/fire

Redlands Fire - Station 261 (909) 798-7600

525 Citrus Ave.

Highland Fire - Station

543 (909) 884-4100

7649 Sterling Ave. San Bernardino, CA 92410

29 Palms Fire Station (760) 367-7524

6560 Adobe Rd. Twentynine Palms, CA 92277

Yucaipa Fire Station (909) 797-1000

11416 Bryant St. Yucaipa, CA 92399

Yucca Valley Fire Station -41

(760) 228-2160

57201 29 Palms Hwy. Yucca Valley, CA 92284

Yucca Valley Fire Station -42 (760) 228-1991

58612 Aberdeen Dr. Yucca Valley, CA 92284

Devore-Station 2 (909) 473-8680

1511 Devore Rd. Devore, CA 92407

www.sbcfire.org

Crestline - Station 25 (909) 338-0625

23407 Crest Forest Dr. Crestline, CA 92325

P. O. Box 130 Lake Arrowhead, CA 92352

Fontana-Station 71 (909) 829-4471

16980 Arrow Blvd. Fontana, CA 92335

www.sbcfire.org

Fontana-Station 72 (909) 350-0145

15380 San Bernardino Ave. Fontana, CA 92335 www.sbcfire.org

Fontana-Station 73 (909) 822-6053

8143 Banana Ave. Fontana, CA 92335 www.sbcfire.org

Fontana-Station 74 (909) 355-1098

11500 Live Oak Ave. Fontana, CA 92337 www.sbcfire.org

Fontana-Station 78 (909) 350-1470

7110 Citrus Ave. Fontana, CA 92336 www.sbcfire.org

Mt. Baldy - Station 200 -Volunteer Fire Dept. (909) 982-1213

6736 Mount Baldy Rd. P. O. Box 488

Mt. Baldy, CA 91759 www.mtbaldyfire.com

Lytle Creek - Station 20 (909) 887-2212

497 Lytle Creek Rd. Lytle Creek, CA 92358 www.sbcfire.org



San Antonio Heights -Station 12 (909) 982-2611

2413 N. Euclid Ave. Upland, CA 91784 www.sbcfire.org

Green Valley Lake - Station 95 (909) 867-2176

33596 Green Valley Lake Rd. Green Valley, CA 92341

Lake Arrowhead-Station 91 (909) 336-4186

301 S. State Hwy. 173 Lake Arrowhead, CA 92352

Lake Arrowhead - Station 92 (909) 337-3002

981 N. Highway 173 Lake Arrowhead, CA 92352

Running Springs - Station 50 (909) 867-2630

32151 Hunsaker Wy. Running Springs, CA 92382

Running Springs - Station 51

Fire department office (909) 867-2630

31250 Hilltop Blvd. Running Springs, CA 92382

For all non-emergency fire department and nonemergency medical concerns, during regular business hours.

Rancho Cucamonga Fire Department District Headquarters (909) 477-2770

10500 Civic Center Dr. Rancho Cucamonga, CA 91730

www.rcfire.org

Upland Fire - Station 161 (909) 931-4180

475 N. 2nd Ave. Upland, CA 91786

www.sbcfire.org

Chino Valley Independent Fire District (909) 902-5260

14011 City Center Dr. Chino Hills, CA 91709

www.chinovalleyfire.org

Serves the cities of Chino, Chino Hills, and surrounding unincorporated areas of San Bernardino County.

Montclair Fire Department (909) 447-3540

8901 Monte Vista Ave. Montclair, CA 91763

http://www.cityofmontclair. org/city-government/firedepartment

Ontario Fire Department (909) 395-2002

415 E. B St. Ontario, CA 91764

www.ontario.ca.gov/fire

San Bernardino County Fire Headquarters (909) 931-4180

475 N. Second Ave. Upland, CA 91786 www.sbcfire.org

San Antonio Heights -Station 12 (909) 982-2611

2413 N. Euclid Ave. Upland, CA 91784 www.sbcfire.org

Colton Administrative Office

Business admin, office (909) 370-5100

Non-emergency dispatch (909) 356-3805

303 E. E St. Colton, CA 92324

Muscoy - Station 75 (909) 887-2727

(909) 356-3805

2852 N. Macy St. Muscoy, CA 92407

Rialto Fire Department (909) 820-2501

131 S. Willow St. Rialto, CA92376



San Bernardino - Station 221 (909) 884-7248

200 E. 3rd St. San Bernardino, CA 92410 www.sbcfire.org

Twin Peaks Fire Station 26 (909) 337-8326

737 Grandview Rd. Twin Peaks, CA 92391



San Bernardino County Public Health Dept.

For appointments 1 (800) 722-4777

606 E. Mill St. San Bernardino, CA 92415

DENTAL

Loma Linda School of Dentistry

28 | COUNTYWIDE RESOURCES

New patients (909) 558-4675

11092 Anderson St. Loma Linda, CA 92354

www.dentistry.llu.edu

General dentistry performed by dental students. Fixed fees, but much lower than private practice. Services are available Mon through Thu, 8 a.m. - 5 p.m. and Fri, 8 a.m. - 1 p.m.

San Joaquin Valley College (909) 373-3792

1 (866) 544-7898

Dental Hygienist College 4580 Ontario Mills Pkwv. Ontario, CA 91764

www.sanjoaquinvalleycollege.com

Provides preventative dental care. Free x-rays and cleaning. Based on need.

Eye Care America 1 (800) 222-3937

Referrals by phone Mon -Fri, 8 a.m. - Noon

EYE CARE

1 (877)882-6327

P. O. Box 429098 San Francisco, CA 94142

www.eyecareamerica.org

Seniors 65 years of age can call to obtain information about eve care referral to a volunteer ophthalmologist in their area.

MEDICAL

Mission City Community Network Clinic 1 (818) 895-3100

15201 11th St., Ste. 300 Victorville, CA 92395

Clinic offers primary care services based on individual's ability to pay.

Arrowhead Mobile Health Clinic

1 (877) 873-2762 (909) 520-1207

Health screenings, primary care and health education to uninsured High Desert residents on the last Mon

of each month at the First Assembly of God church in Victorville.

California Department of Managed Health Care

1 (888) HMO-2219

1 (888) 466-2219

www.hmohelp.ca.org

Learn how to obtain the best possible health care to which you are entitled under your HMO.

Health Insurance CounselingandAdvocacy (HICAP) 1 (800) 434-0222 (909) 256-8369

9121 Haven Ave., Ste. 120 Rancho Cucamonga, CA 91739 www.hicapsbc.org

Offers free community education, information on Medicare HMOs, long-term care insurance, as well as individual counseling.

MEDICAL (continued)

Kaiser Permanente Medical Clinic

Appointment center

1 (888) 750-0036

10850 Arrow Rte. Rancho Cucamonga, CA 91730

www.kaiserpermanente.org

California Department of Managed Health Care 1 (888) 466-2219

www.dmhc.ca.gov

Learn how to obtain the best possible health care to which you are entitled under your HMO.

Medi-Cal: 1 (877) 410-8829

The Medi-Cal program, administered bythe San Bernardino County Transitional Assistance Department, pays for health care for certain needy residents of California, including public assistance recipients and senior citizens Medi-Cal is supported by federal and state taxes. To apply for Medi-Cal benefits, call 1 (877) 410-8829 or apply online at www.C4yourself. com. You can also contact Senior Information and Assistance (SIA) at 1 (800) 510-2020 for help completing a Medi-Cal application.

Rancho Cucamonga, CA 91730 www.iehp.org

Inland Empire Health Plan

Covered California 1 (800) 300-1506

www.coveredca.com

Covered California is the health insurance marketplace in California, the state's implementation of the American Health Benefit Exchange Provisions of the Patient Protections and Affordable Care Act.

Inland Empire Health Plan (909) 890-2000 1 (800) 440-4347 1 (800) 718-4347 TTY

10801 Sixth St., Ste. 120

32 | COUNTYWIDE RESOURCES

(IEHP) is a local not-forprofithealthplanserving residents of Riverside and San Bernardino Counties through government-sponsored programs including; Medi-Cal, Healthy Families, Healthy Kids, and Medicare Dual-Choice. IEHP Disability Program offers programs and services to members with chronic illness, behavioral conditions and physical disabilities.

Molina Healthcare of California

Member services

1 (888) 665-4621

Regional Office 550 E. Hospitality Ln., Ste. 100 San Bernardino, CA 92408

Golden Shore Medical (909) 428-0170

17500 Foothill Blvd., Ste. A2 Fontana, CA 92335

www.goldenshoremedical.com

LaSalle Medical Associates Victorville Clinic

(951) 571-8518

14544 7th St. Victorville, CA 92395

Unicare Community Health Center (909) 428-0170

17500 Foothill Blvd., Ste. A-2 Fontana, CA 92335 P.A.T.C.H Program

For appointment (909) 334-3271

Chino Senior Center 13170 Central Ave. Chino, CA 91710

Chino seniors 60 years of age and older can be provided assistance with the purchasing of life-sustaining medications.

Montclair Medical Clinic

Day (909) 281-5800

Evening (909) 240-3808

5050 San Bernardino St. Montclair, CA 91763

www.cityofmontclair.org/ resident/montclair-medicalclinic

MEDICAL (continued)

Low-cost medical clinic for individuals Monthrough Fri, 8 a.m. to 5 p.m. and 5:30 to 7 p.m. on Mon and Thu. Call the clinic for an appointment and more information.

Ontario-Senior Center

For additional information (909) 395-2021

225 E. B St. Ontario, CA 91764

Senior well-being checks offered everythird Thu of the month at no charge.

Arrowhead Mobile Health Clinic (ARMC) 1 (877) 873-2762 (909) 520-1207

Health screenings, primary care and health education to uninsured residents. Please call ARMC for details and scheduling information.

California Department of Managed Health Care 1 (888) 466-2219

www.hmohelp.ca.gov

ARMC Family and Geriatric Care Center (909) 580-1675

Appointments 1 (855) 422-8029

400 N. Pepper Colton, CA 92324

Social Action Community Health Systems (SACHS) (909) 382-7120

1455 E. 3rd St.
San Bernardino, CA 92408
or
250 S. G St.
San Bernardino, CA 92408

http://www.wearesachs.org

Mon - Thu, 7:30 a.m. - 5:30 p.m., closed for lunch noon - 1 p.m.; closed Fri.

Social Action Community Health System (SACHS) provides comprehensive and low-cost dental care services.



Desert Manna Ministries (760) 256-7797

201 N. First Ave., Ste. B Barstow, CA 92311

www.desertmanna.com

Showers for residents and non-residents are provided along with additional services like clothing and bus passes, when available.

New Hope Village (760) 256-1900

100 W. Fredricks St. Barstow, CA 92311

Mon - Fri, 8 a.m. - 4:30 p.m.

High Desert Homeless Services (HDHS) (760) 245-5991

14049 Amargosa Rd. Victorville, CA 92392 Mon - Fri, 8 a.m. - 4:30 p.m.

www.highdeserthomelessservices.org

The mission of HDHS is to

Valley and High Desert areas of San Bernardino County who have been displaced from long-term housing due to natural disaster or loss of income.

recovery from addictions, jobtraining and placement. Programs

Project HOST (909) 421-4633

San Bernardino County Department of Behavioral Health

850 E. Foothill Blvd. Rialto, CA 92376 Door by Auditorium Mon - Fri, 8 a.m. - 10 p.m.

This program is a fieldbased program for homeless individuals who are mentally ill in San Bernardino County.

Victor Valley Rescue Mission Men's Recovery Program (760) 955-5958

15572 7th St.
Victorville, CA 92394
Victor Valley Rescue
Mission provides homeless
men with opportunities
for spiritual and physical

36 COUNTYWIDE RESOURCES



are designed to guide and encourage homeless men to formulate a daily plan of action, and to take the necessary steps to reenter the work force and become productive citizens again. The Hot Shower Program offers free hot showers two days per week, Mon and Thu at the County Fair Grounds. Victor Valley Beauty College provides haircuts on the second and fourth Mon. Please call the Victor Valley Rescue Mission for current dates and times.

Family Assistance Program (760) 843-0701

Hotline (760) 949-4357

16857 C St. Victorville, CA 92395

www.hddvp.org

Offers housing when available, among other services.

Blessing Center (909) 793-5677

Redlands, CA 92374 www.theblessingcenterredlands.org

Mercy House Walk-In Center

Homeless and low-income (909) 391-2630

Transitional housing (909) 460-6768

435 S. Bon View Ave. Ontario, CA91761

Mon-Thu, 10a.m. - 1:30p.m.

For those withhousing, assistance is available the fourth Wed of the month.

Salvation Army - Ontario -Family Social Services (909) 986-6748

1412 S. Euclid Ave. Ontario, CA 91762

Services available as funding permits.

Inland Valley Hope Partners - Catholic Charities (909) 391-4882

904 E. California St. Ontario, CA 91761

www.Inlandvalleyhopepartners.org

Foothill Family Shelter (909) 920-5568

1501 W. 9th St., Ste. D Upland, CA 91786

www.Foothillfamilyshelter.org

Tue - Fri, 9 a.m. - Noon and 1 - 5 p.m.

For families with children. Not an emergency shelter; transitional housing program. Areas served: Upland, Claremont, Ontario, Rancho Cucamonga, Montclair and Pomona. Öffice is open Tue through Fri 9 a.m. to Noon and 1 to 5 p.m.

Rancho Cucamonga Family Resource Center (909) 477-2781, ext. 2366, or (909) 477-2781, ext. 2365

9791 Arrow Rte. Rancho Cucamonga, CA 91730

Caring for the Hills (909) 597-1454

15554 Cecelia St. Chino Hills, CA 91709 Supplies grocery bags of fresh food. Currently serving Chino and Chino Hills.

Foothill AIDS Project (909) 482-2066 1 (800) 448-0858

233 W. Harrison Ave. Claremont, CA 91711

www.fapinfo.org

Provides housing, food, transportation and counseling services when available.

House of Ruth (909) 391-4515 1 (877) 988-5559

Ontario Office 522 Fern Ave. Ontario, CA 91762

P. O. Box 459 Claremont, CA 91711 www.houseofruthinc.org

House of Ruth provides shelter and counseling services for domestic violence when available.



Frazee Community Center

1140 W. Mill St. San Bernardino, CA 92410

Provides hygiene kits every second Wed of the month and food distribution every third Wed of the month. Provides a wide range of services to homeless and low-income persons in the San Bernardino area through government and private grants, businesses, churches, civic organizations and generous individuals.

Knowledge and Education for Your Success, Inc. (KEYS)

Supportive services for Veterans families program (909) 381-3953

Housing Support Program (909) 332-6388

KEYS for Life and Success Program

(909) 332-6393

Supportive Services for Veterans Families Program: Re-housing for homeless veterans.

Housing Support Program: Re-housing assistance to CalWORKs - eligible homeless families with children referred by the Transitional Assistance Department.

Keys for Life and Success Program: Re-housing for homeless individuals and families with children that need housing assistance. Prospective program participants referred by 2-1-1.

For additional resources, please call Senior Information and Assistance (SIA) at 1 (800) 510-2020



San Bernardino County Department of Public Health: Public Health Clinic appointment line

1 (800) 722-4777

www.sbcounty.gov/dph

For reproductive health, maternal healthand information. Clinic Operations provide a wide range of lowcost, confidential health services. Our mission is to

protect health, prevent disease, and promote health and well-being. We are here to give you excellent health care in a friendly atmosphere.

Adelanto Health Center

11336 Bartlett Ave., Ste. 11 Adelanto, CA 92301

Barstow Public Health Center

303 E. Mountain View St. Barstow, CA 92311

Hesperia Public Health Center

16453 Bear Valley Rd. Hesperia, CA 92345

Needles Public Health Center

1406 Bailey Ave., Ste. D Needles, CA 92363

HIV Clinic - San Bernardino **County Department of** Public Health

Appointment 1 (800) 722-4777

Hesperia Health Center 16453 Bear Valley Rd. Hesperia, CA 92345

San Bernardino Center

606 F. Mill St. San Bernardino, CA 92415

Ontario Health Center

150 E. Holt Blvd. Ontario, CA 91761

Arrowhead Regional Medical Center

Information (909) 580-1000

1 (877) USE-ARMC

400 N. Pepper Ave. Colton, CA 92324-1819

www.arrowheadmedcenter.org

Barstow Community Hospital

(760) 256-1761

820 E. Mountain View Ave. Barstow, CA 92311

www.barstowhospital.com



Colorado River Medical Center (760) 326-7100

1401 Bailey Ave. Needles, CA 92363

www.crmccares.com

Desert Valley Hospital (760) 241-8000

16850 Bear Valley Rd. Victorville, CA92395 www.dvh.phcs.us Complete hospitalservices

LaSalle Medical Associates (760) 245-1025

Mon-Fri, 8:30 a.m. - 5:30 p.m. 14544 7th St. Victorville, CA 92395

St. Mary Regional Medical Center

(760) 242-2311 1 (888) 767-6202 18300 Highway 18 Apple Valley, CA92307 www.stmaryapplevalley.com

St. Mary's Mobile Health Van (760) 242-2311

Call for service site schedule. Helps individuals who don't have health insurance or low-to-moderate income families.

St. Mary Urgent Care Victorville (760) 381-7703

12550 Hesperia Rd., Ste 100 Victorville, CA 92395

St. Mary Urgent Care Apple Valley

(760) 961-6555

18310 Highway 18 Apple Valley, CA 92307

Valley View Medical Center (928) 788-CARE

5330 S. Highway 95 Fort Mohave, AZ 86427 Accepts Medi-Cal

Victor Valley Global Medical Center (760) 245-8691

15248 11th St. Victorville, CA 92392 www.vvch.org

Bear Valley Community Hospital (909) 866-6501

41870 Garstin Dr. Big Bear Lake, CA 92315

Hi-Desert Medical Center (760) 366-3711

TDD hearing impaired (760) 366-3535

Emergency (760) 366-3711

6601 White Feather Rd. Joshua Tree, CA 92252 www.hdmc.org

Desert Regional Medical Center (760) 323-6511

1150 N. Indian Canyon Dr. Palm Springs, CA 92262 www.desertregional.com

Kaiser Permanente Hospital (909) 427-5000

Appointments 1 (833) 574-2273

TTY 711

9961 Sierra Ave. Fontana, CA 92335

Kaiser Permanente Appointment Center 1 (888) 750-0036

2295 S. Vineyard Ave. Ontario, CA 91761

www.kaiserpermanente.org

Loma Linda University Medical Center

1 (877) 558-6248 11234 Anderson

Loma Linda, CA92354

Redlands Community Hospital

(909) 335-5500

350 Terracina Blvd. Redlands, CA92373



Jerry L. Pettis Memorial VA Medical Center (909) 825-7084

11201 Benton St. Loma Linda, CA92357

Rancho San Antonio Medical Plaza (909) 948-8000

7777 Milliken Ave. Rancho Cucamonga, CA 91730

www.sarh.org

Kindred Hospital Rancho (909) 581-6400

10841 White Oak Ave. Rancho Cucamonga, CA 91730

www.kindredhealthcare.com

San Antonio Regional Hospital

(909) 985-2811

999 San Bernardino Rd. **Upland**, CA 91786

Dignity Health Community Hospital of San Bernardino (909) 887-6333

1805 Medical Center Dr. San Bernardino, CA 92411 www.dignityhealth.org

Sierra San Antonio **Urgent Care** (909) 434-1150

16465 Sierra Lakes Pkwy., Ste. 100, 1st Floor Fontana, CA

92336

www.sarh.org

Chino Valley Medical Center (909) 464-8600

5451 Walnut Ave. Chino, CA 91710

www.cvmc.com

Mission City Community Network MCCN Barstow Health

Clinic (818)895-3100, ext. 722

405 E. Buena Vista St. Barstow, CA92311

Mission City Community Network Victorville Clinic (818) 895-3100

15201 Eleventh St. Victorville, CA 92395

Mission City Community Network Dental Services 14357 7th St.

Victorville, CA 92395

Morongo Basin Community Health Center (760) 365-9305

58375 29 Palms Hwy. Yucca Valley, CA92284

29 Palms (760) 365-5906

7272429 Palms Hwy., Ste. 103 Twentynine Palms, CA 92277

Montclair Hospital Medical Center (909) 625-5411

5000 San Bernardino St. Montclair, CA 91763 www.montclair-hospital.org

Pomona Valley Hospital Medical Center (909) 865-9500

1798 N. Garey Ave. Pomona, CA 91767 www.pvhmc.org

St. Bernardine Medical Center (909) 883-8711

2101 N. Waterman Ave.
San Bernardino, CA 92404
www.stbernardinemedicalcenter.org

Social Action Community Health Systems (SACHS) (909) 382-7100

1455 E. 3rd St. San Bernardino, CA 92410

www.sachealthsystem.org/

Mon - Thu, 7:30 a.m. - 5:30 p.m.; closed for lunch Noon - 1 p.m.; closed Fri.

Social Action Community Health System (SACHS) is a non-profit 501(c)(3) corporation which provides comprehensive and low-cost health care services.



Housing Authority of San Bernardino County

The Housing Authority of San Bernardino County administers the Public Housing program, as well as the Housing Choice Voucher program, formerly called Section 8. In addition, the Housing Authority also manages a few senior housing complexes owned by private, independent landlords.

Housing Choice Voucher Program (Section 8):

Administrative Office (909) 890-0644 (909) 890-4818 Fax

715 E. Brier Dr. San Bernardino, CA 92408-2841 www.hacsb.com

Victorville Office

(760) 243-1043

(760) 243-2123 Fax

(760) 951-7872 TTY Phone

15465 Seneca Rd.

Ontario Office (909) 890-5360 (909) 983-1318

(760) 951-7872 TTY

424N. Lemon Ave. Ontario, CA

91764

San Bernardino County Public Housing Program: San Bernardino Office (909) 890-9533

Section 8 672 S. Waterman Ave. San Bernardino, CA 92408

Waterman Gardens Office (909) 889-3807

425 Crestview San Bernardino, CA 92410

Maplewood Homes Office (909) 890-5350, ext. 8322

1738 W. 9th St. San Bernardino, CA 92411

Barstow Office (760) 256-8814

421 S. 7th St. Barstow, CA 92311

Public Housing Program - Chino Office (909) 628-3413

13088 Monte Vista Ave. Chino, CA 91710

www.hacsb.com

Public Housing Program - Colton Office (909) 824-8277, ext. 8328

772 Pine St. Colton, CA 92324

www.hacsb.com

Housing Development Department (909) 829-0384

9161 Sierra Ave., Ste. 208 Fontana, CA 92335

Housing Authority of the City of Needles (760) 326-3222

908 Sycamore Dr. Needles, CA 92363 The City of Needles Housing Authority is separate and independent from the Housing Authority of the San Bernardino County.

Upland Housing Authority (909) 982-2649 (909) 982-0237 Fax

1200 N. Campus Ave. Upland, CA 91786

www.uplandhousing.com

The Upland Housing Authority (UHA), independent from the Housing Authority of San Bernardino County, administers two programs to assist low-income families; the Housing Choice Voucher program (Section 8) and Conventional "Public" Housing. Please note: UHA is unable to see visitors without an appointment.

Frazee Community Center (909) 889-4424

1140 W. Mill St.
San Bernardino, CA 92410
Housing Programs provided:
Low-income apartments.
Provides a wide range of



services to homeless and low-income persons in the San Bernardino area through government and private grants, businesses, churches, civic organization, and generous individuals. Housing for male Veterans.

Knowledge and Education for Your Success (KEYS) **Housing Assistance**

Supportive services for Veterans

(909) 381-3953

Housing support program (909) 332-6388

KEYS for Life and Success (909) 332-6393

680 S. Waterman Ave. San Bernardino, CA 92408

Provides supportive services for Veterans, CalWORKs eligible homeless families with children, (must be referred by the Transitional Assistance Department) and re-housing services.

New Start Housing Corporation (909) 829-0384

9161 Sierra Ave., Ste. 213 Fontana, CA 92335

www.oldtimers.org

Program provides studio apartments only in the cities contracted with the agency.

For additional senior housing resources, call Senior Information and Assistance at 1 (800) 510-2020



Catholic Charities High **Desert Regional Center** (760) 242-2311, ext. 8454 (909) 388-1239

Immigration and Refugee Department 16051 Kasota Rd., Ste. 700 Apple Valley, CA 92307

Inland Counties Legal Services, Inc.

Offers free legal consultation

to low-income or sliding scale to individuals in San Bernardino County.

San Bernardino Office 1 (888) 245-4257

455 N. D St. San Bernardino, CA 92401

Victorville Office (760) 241-7072 1 (888) 805-6455

13911 Park Ave., Ste. 210 Victorville, CA 92392

www.inlandlegal.org

Rancho Cucamonga Office 1 (888) 245-4257

Senior line (909) 476-9252

10565 Civic Center Dr., Ste. 200 Rancho Cucamonga, CA 91730

Inland Fair Housing and Mediation Board 1 (800) 321-0911

Ontario Main Office (909) 984-2254

1500 S. Haven Ave., Ste. 100 Ontario, CA91761

www.ifhmb.com

San Bernardino Office (909) 888-3763

225 W. Hospitality Ln., Ste. 207 San Bernardino, CA 92408

Victorville Office 1 (800) 321-0911 (760) 243-2412

15428 Civic Dr., Ste. 225 Victorville, CA 92392

Services: Fair Housing, Landlord / Tenant Mediation, Mobile Home Mediation, Housing Counseling, Senior Services, Lending Scam Investigation, Alternative Dispute Resolution and Pre-Litigation Mediation.

Legal Aid Society of San Bernardino

San Bernardino Clinic (909) 889-7328

588 W. Sixth St. San Bernardino, CA 92410 www.legalaidofsb.org



Victorville Clinic (909) 889-7328

Legal clinic at Victorville Senior Citizens Center

14874 S. Mojave Dr. Victorville, CA 92392

www.legalaidofsb.org

Legal Aid Society of San Bernardino provides free consultation and advice, preparation of legal documents, and procedural information for clients to represent themselves in various legal matters. Legal Aid does not handle civil or criminal matters. Please call to schedule appointment.

California Department for Fair Employment & Housing

General information

1 (800) 884-1684

1 (800) 700-2320 TTY

1 (916) 478-7251

2218 Kausen Dr., Ste. 100 Elk Grove, CA 95758

www.dfeh.ca.gov

Protects the people of California from unlawful discrimination in employment, housing public accommodations and from the perpetration of acts of hate violence.

Western San Bernardino County Bar Association (909) 483-0548

Lawyer referralservice (909) 945-2980

8409 Utica Ave. Rancho Cucamonga, CA 91730 www.wsbcba.org

For more information about legal services for seniors or to find a location near you, call Senior Information and Assistance (SIA) at 1 (800) 510-2020.



San Bernardino County Dept. of Behavioral Health AgeWise Program 1 (800) 451-5633 (909) 421-9470

Mon - Fri, 8 a.m. - 5 p.m.

San Bernardino County Department of Behavioral Health 850 E. Foothill Blvd. Rialto, CA92376

An outreach programfor healthy aging. Offers senior peer counseling and support groups as well as in-home mental health assessment for seniors by trained mental health professionals. All services are free.

San Bernardino County Dept. of Behavioral Health Mesa Counseling Services (909) 421-9301

850 E. FoothillBlvd. Rialto, CA 92376

www.sbcounty.gov/dbh

Social Action Community Health Systems (SACHS) (909) 382-7100

250 S. G St. San Bernardino, CA 92408

https://www.wearesachs.org/

Mon - Thu, 7:30 a.m. - 6 p.m.; closed for lunch Noon - 1 p.m.; closed Fri.

SACHS is a non-profit 501(c) (3) corporation which provides comprehensive and low-cost Mental Health care services.

Crisis Walk-In Clinic Rialto (909) 421-9495

San Bernardino County Department of Behavioral Health

850 E. Foothill Blvd. Rialto, CA92376

Enter at door next to the Auditorium entrance.

The Crisis Walk-In Clinics (CWIC) provide urgent mental health services to residents of San Bernardino County. CWIC provides crisis intervention, crisis risk assessments, medications,



referrals to county, contract and community resources, education and when necessary evaluations for hospitalization.

Community Crisis Response Team West Valley Region (909) 458-1517

After 5 p.m. and weekends (909) 535-1316

San Bernardino County Department of Behavioral Health

7a.m. to 10p.m., 365 days a year

The Community Crisis
Response Team is a
community-based
program which provides:
Mobile crisis response to
psychiatric emergencies,
case management services,
intensive follow up services,
relapse prevention, and
mental health evaluations.

Emergency Psychiatric Unit (909) 580-1800

Arrowhead Regional Medical Center (ARMC) 400 N. Pepper Ave. Colton, CA 92324-1819

ARMC has psychiatric crisis care and emergency screenings.

West End Family Counseling Services Older Adult Community Services (OACS)

(909) 983-2020

855 N. Euclid Ave. Ontario, CA 91762

The OACS program provides prevention and early intervention services to the older adult population through screening and wellness services, such as senior activities, home safety education and suicide prevention.

Helping Hands Kinship Support Services (909) 986-9710

316 E. E St. Ontario, CA 91764

Kinship Support Services are designed to combat the

isolation, stress and other struggles kinship families encounter in their day-to-day lives. Helping Hands provides support groups, peer support programs, basic needs assistance, family activities, and advocacy to grandparent and other kin caregivers.

Substance Abuse Referral Service for San Bernardino County

(909) 421-4601

Mesa Triage Services 850 E. Foothill Blvd. Rialto, CA 92376

24-hours a day, 7 days a week.

National Mental Health and Substance Abuse **Referral Service**

1 (800) 662-4357

www.samhsa.gov

Barstow Counseling

1841 E. Main St. Barstow, CA 92311

(760) 255-5700

After-hours/Crisis hotline

1 (800) 273-8255 or

1 (800) 784-2433

San Bernardino County Dept. of Behavioral Health

Morongo Crisis Walk-In Center (760) 365-2233

7293 Dumosa Ave., Ste. 2 Yucca Valley, CA 92284

24 hours a day, 7 days a week.

DBH Access Unit

1 (888)-743-1478

24-hour crisis and referral hotline

Provides urgent mental health services to those in crisis.

Family Service Association (FSA)

Older Adult Community Services (OACS)

Case management/referral (760) 820-1430

7245 Joshua Ln. Yucca Valley, CA 92284



Hi-Desert Medical Center **Behavioral Health Services** (760) 366-1541

5740729 Palms Hwy., Ste. F Yucca Valley, CA 92284

Department of Behavioral **Health Clubhouses:** A Place to Go Clubhouse 32770 Old Woman Springs Rd., Ste. B Lucerne Valley, CA 92356 (760) 248-2327

Desert Stars (760) 255-5705

1841 E. Main St. Barstow, CA 92311

Santa Fe Social Club (760) 369-4057

56020 Santa Fe Trl., Ste. M Yucca Valley, CA 92284

Serenity Clubhouse (760) 955-6224

12625 Hesperia Rd., Ste. B Victorville, CA92392

Agewise II Mobile Circle of Care (760) 956-2434

San Bernardino County Department of Behavioral Health 11951 Hesperia Rd. Hesperia, CA 92345

Valley Star Crisis Walk-In Center (CWIC) (760) 245-8837

San Bernardino County Department of Behavioral Health 12240 Hesperia Rd. Victorville, CA 92395

The High Desert Crisis Walk-In Clinic is open 24 hours a day, seven days a week and serves adults and children who are experiencinga psychiatric crisis.

Community Crisis Response Team (CCRT) - High Desert Region

(760) 956-2345

(Pager number) (760) 734-8093 7 days a week, 7 a.m. - 10 p.m.

San Bernardino County Department of Behavioral Health

The CCRT is a communitybased program which provides: mobile crisis response to psychiatric emergencies, case management services, intensive follow-up services and relapse prevention. The CCRT operates 24 hours a day, 365 days per year, 7 a.m. -10 p.m. After 5 p.m., call the pager and leave your number.

Needles Behavioral Health Center

(760) 326-9313

After-hour hotline (888) 743-1478

1600 Bailey Ave., Ste. 2 Needles, CA 92363

Victor Community Support Services (VCSS) (760) 245-4695

15400 Cholame Rd Victorville, CA 92392

Offers mental health services for children 5-15.

Victor Community Support Services (VCSS) (760) 255-1496

222 E. Main St. Barstow, CA 92311

VCSS serves the High Desert and Barstow area with 15 programs. They serve military families from birth to 65 years in age. VCSS offers an array of programs including intensive in-home and school-based mental health services, as well as Prevention and Early Intervention programs. VCSS offers a Transitional Age Youth Center and Family Resource

Center in Victor ville and both locations offer Therapeutic Behavioral Services, Wraparound, Military Families Program, Infant/Toddler Parent Education, Life Skills, Vocational Rehabilitation for young adults, Housing Support Services, and Psychiatric Services.

San Bernardino County Substance Use Disorders and Recovery Services

Toll free 1 (800) 968-2636

Mon - Fri, 8 a.m. - 5 p.m.



Helping Hands Victorville Support Services (760) 843-1177

16519 Victor St., Ste. 404 Victorville, CA 92395

Kinship Support Services are designed to combat the isolation, stress and other struggles kinship families encounter in theirday-to-day lives. Helping Hands provides support groups, peer support programs, basic needs assistance, family activities, and advocacy to grandparent and other kin caregivers.

Family Assistance Program

(760) 843-0701

Domestic Violence 24-hour hotline:

(760) 949-4357

Homeless/runaway youth 24-hour hotline:

(909) 335-2676

Anti-Human Trafficking 24-hour hotline: (909) 333-7476 or

52 | COUNTYWIDE RESOURCES

15075 7th St. Victorville, CA 92395

Provides assistance with restraining orders, homeless prevention, rehousing, domestic violence/teen violence prevention, counseling services and household commodities distribution.

Access and Referral Mental Health Services for San Bernardino County Medi-Cal beneficiaries, 24-hours a day, 7 days a week.

1 (888) 743-1478

National Drug Help Line 1 (800) 662-4357

Screening, Assessment and Referral Center (SARC)

assists with placement to a recovery center for San Bernardino County.

(909) 421-4601

Mon - Fri, 8 a.m. - 5 p.m.

Desert Stars (760) 255-5705

1841 E. Main St. Barstow, CA 92311

A Place to Go Clubhouse (760) 248-2327

32770 Old Woman Springs Rd. Ste. B Lucerne Valley, CA 92356

Clubhouses are programs run by consumers or members 18 vears of age or over. They offer job training, social activities and education.

Family Development **Program** San Bernardino County (909) 723-1561

696 S. Tippecanoe Ave. San Bernardino, CA 92415

No mental health or substance abuse program offered.



CalFresh

CalFresh, federally known as the Supplemental Nutrition Assistance Program (SNAP), is a nutritional assistance program designed to help single people and families with little or no income to buy food. CalFresh benefits are issued on an EBT Card that is used just like a bank card at most local food stores. The CalFreshprogram is a Federal and State funded program.

To apply for CalFresh, call 1 (877) 410-8829, or apply online at www.C4yourself.com.

Call Senior Information and Assistance (SIA) at 1 (800) 510-2020 for help completing a CalFresh application.

Senior Nutrition

The purpose of the Senior Nutrition Program is to provide nutrition services as described in the Older

Americans Act of 1965, as



amended, and to assist older individuals in San Bernardino County to live independently, by promoting better health through improved nutrition, and reduced isolation through programs coordinated with nutrition-related supportive services. Congregate and home-delivered meals are served throughout the county to eligible individuals. For a nutrition site near you, please call **Senior** Information and Assistance (SIA) at:

1 (800) 510-2020 or your local nutrition site.

*Denotes County nutrition sites

Delmann Heights Community Center (909) 880-1362

2969 N. FloresSt. San Bernardino, CA 92407

Senior lunches offered Mon-Fri, 10 a.m. - 2 p.m.

Home of Neighborly Service

(909) 885-3491

839 N. Mount Vernon San Bernardino, CA 92411

No congregational meals. Food pantries for seniors Fridays.

Lawrence Hutton Community Center* (909) 370-6168

660 Colton Ave. Colton, CA 92324

Lunch served Mon - Fri, 11:15 a.m. - 12:15 p.m. Suggested donation of \$3 per lunch.

Fontana Community Senior Center

(909) 854-5151

16710 Ceres Ave. Fontana, CA 92335

Lunch served Mon - Fri, 11 a.m. - 1 p.m. for \$4.00, while supplies last. Available to seniors over 55 years who live in Fontana.

Luque Senior Center (909) 370-5548

292 E. O St. Colton, CA 92324

George White Senior Center* (909) 770-8173

8565 Nuevo Ave. Fontana, CA 92335

Dino Papavero* (909) 350-0575

16707 Marygold Ave. Fontana, CA 92335

Lunch served Mon - Fri, 11:30 a.m. - 12:30 p.m.

Perris Hill Senior Center* (909) 384-5436

780 E. 21st St. San Bernardino, CA 92404

New Hope Family Center* (909) 384-5434

1505 W. Highland Ave. San Bernardino, CA 92411

Rudy Hernandez Community Center* (909) 384-5420

222 N. Lugo Ave. San Bernardino, CA 92408

Rialto Senior Center* (909) 877-9706

1411 S. Riverside Ave. Rialto, CA 92376

San Bernardino 5th Street Senior Center*

(909) 384-5430

600 W. 5th St. San Bernardino, CA 92410

Home Delivered Meals

(for Homebound)
Family Service Association

(951) 342-3057

www.fsaca.org

Contact Senior Information and Assistance (SIA) at

1 (800) 510- 2020 for more information.



Community Action Partnership USDA Commodities Food Distribution (909) 723-1500

696 S. Tippecanoe Ave. San Bernardino, CA 92415-0610

www.capsbc.org

Provides food forlowincome residents throughout San Bernardino County through government surplus commodity distributions and salvage food agencies. Call for more information and the nearest distribution center.

Frazee Community Center (909) 889-4424

1140 W. Mill St. San Bernardino, CA 92410

Free hot lunches, Mon - Fri, 11 a.m. - 1p.m.

Free food bags every third Wed of the month; call for availability.

Provides a wide range of services to homeless and low-income persons in the San Bernardino area through government and private grants, businesses, churches, civic organizations and generous individuals.

Lytle Creek Community Center* (909) 384-5424

680 S. K St.

San Bernardino, CA 92410

The Salvation Army (909) 986-6748

1412 S. Euclid Ave. Ontario, CA 91762

The Salvation Army offers food and nutrition services to adults, as well as emergency food and nutrition services.

Family Service Association (909) 287-7946

Chino - Meals on Wheels www.fsaca.org

Chino Senior Center* (909) 334-3271

13170 Central Ave. Chino, CA 91710

www.cityofchino.org/ residents/centers/senior_ center

Montclair Community Senior Center (909) 625-9488

5111 Benito St. Montclair, CA 91763

www.cityofmontclair.org/residents/senior-center

Ontario Senior Center/ Meals on Wheels (909) 395-2021

Application for homedelivered meals (951) 342-3057

225 E. B St. Ontario, CA 91764

www.ci.ontario.ca.us

Offers seniorluncheons, Mon - Fri, 11:30 a.m. - Noon

George M. Gibson Senior Center* (909) 981-4501 250 N. Third Ave. Upland, CA 91786

www.ci.upland.ca.us#GSC_ Lunch-Program

Offers senior luncheons, Mon - Fri, 11:30 a.m. - Noon.

Suggested donation of \$3 per lunch. Call for more information.

Montclair-Mealson Wheels (609) 658-9780

Information on lunch program (909) 625-9483

This program is designed for the frail, disabled senior citizen who is homebound. Recipients are those who either are unable to shop or cook for themselves because of illness, age, physical disability, recent surgery, accident, or who have no one to shop and cook for them. Meals are \$3.00 each or \$36 for a minimum twoweek period, payable in advance. Montclair Meals on Wheels is not a Department of Aging and Adult Services-Public Guardian (DAAS-PG) contracted meals provider.



Big Bear Valley Senior Center*

(909) 584-0323

42651 Big Bear Blvd. Big Bear, CA 92315

Grand Terrace Senior Center*

(909) 514-1672

22627 Grand Terrace Rd. Grand Terrace, CA 92313

Highland Senior Center* (909) 862-8104

3102 E. Highland Ave. Patton, CA 92369

Loma Linda Senior Center* (909) 799-2820

25571 Barton Rd. Loma Linda, CA92354

Lucerne Valley Senior Center*

(760) 248-2248

10431 Allen Wy. Lucerne Valley, CA 92356

Mentone Senior Center and Library* (909) 794-5280

1331 Opal Ave. Mentone, CA 92359

Breakfast provided Tue 7:30-8 a.m.

Redlands Community Senior Center* (909) 798-7579

111 W. Lugonia Redlands, CA 92374

Casa de la Vista Senior **Apartments***

(909) 335-8888

686 E. Redlands Blvd. Redlands, CA 92373

Joshua Tree Community Center*

(760) 366-8415

6171 Sunburst Ave. Joshua Tree, CA 92252

Scherer YucaipaSenior Center*

(909) 797-1177or (909) 790-3170

12202 First St. Yucaipa, CA 92399

Nutrition Line: (909) 918-4306

29 Palms Senior Center* (760) 367-5780

6539 Adobe Rd. Twentynine Palms, CA 92277

Yucca Valley Senior Center* (760) 853-0069

57088 29 Palms Hwy. Yucca Valley, CA 92284

Nutrition Site: (760) 257-5761

Home Delivered Meals Only Family Service Association (951) 342-3057 (951) 686-1096

www.fsaca.org

Serves Yucca Valley, Joshua Tree, Morongo Valley, 29 Palms, Landers and Pioneertown.

Fontana Community Senior Center

(909) 854-5151

16707 Marygold Ave. Fontana, CA 92335

Lunch served, Mon - Fri, 11:30 a.m. - 12:30 p.m.

MOUNTAIN COMMUNITIES

Crest Forest Senior Citizens Club (Leisure Shores) San Moritz Lodge* (909) 338-5036

24658 San Moritz Dr. Crestline, CA 92325

Offers senior luncheons every Tue at noon and every second and fourth Thu. Suggested donation of \$3.



RANCHO CUCAMONGA

James Brulte Senior Center*

(909) 477-2780

11200 Baseline Rd. Rancho Cucamonga, CA 91701

www.rcpark.com

Hot meals for seniors (60 or older) are provided by Oldtimer's Foundation Mon through Fri, 11:30 a.m. - 12:30 p.m. Deliveries for homebound seniors are available. A \$3.00 donation is suggested.

Bonnie Baker Senior Center* (760) 665-2667

149350 Ukiah Trl. Big River, CA 92242

United States Department of Agriculture (USDA) food distribution the second Fri of each month.

Victorville Senior Center* (760) 245-5018

14874 Mojave Rd.

Victorville, CA 92392

Feed My Sheep of the High Desert

(760) 243-4343

15260 Nisqualli Rd. Victorville, CA 92395

Feed My Sheep - Hesperia (760) 244-3330

11616 Hesperia Rd. Hesperia, CA 92345

Feed My Sheep - Apple Valley (760) 247-6488

21811 Ottawa Rd. Apple Valley, CA 92308

Recipients are eligible once a month for goods and services from one of the pantry locations with current California identification. The third week of each month, USDA food is distributed as well. Each pantry site is open to the public one day a week for food distribution, clothing and assistance with other basic needs.

The Lord's Table (760) 241-2043

15512 6th St. Victorville, CA 92395

The Lord's Table has a daily soup kitchen for those in need.

Victor Valley Rescue Mission (760) 955-5958

15572 7th St. Victorville, CA 92394

Victor Valley Rescue Mission serves hot meals, five days a week in Victorville, Adelanto and Apple Valley. Please call the Rescue Mission for locations and times.

Community Health Action **Network (CHAN)** (760) 241-9900

The Senior Food Program

15000 7th St., Ste. 208G Victorville, CA 92395

The Senior Food Program is a CHAN-sponsored program that provides monthly food

packages to eligible lowincome seniors

St. Vincent De Paul (760) 326 4420

839 Front St. Needles, CA 92363

USDA food commodities the third Saturday of each month. Food pantry.

The Salvation Army (760) 245-2545 ext. 211

14585 La Paz Dr. Victorville, CA

The Salvation Army offers emergency food and nutrition services, as well as emergency financial services when available. Shut in food delivery and senior lunch is offered on Wed at the location on La Paz Dr.

Adelanto Senior Center* (760) 246-7736

11565 Cortez Adelanto, CA 92301



Percy Bakker Community Center* (760) 244-1680

9333 E Ave. Hesperia, CA 92345

Needles Senior Center* (760) 326-4789

1699 Bailey Ave. Needles, CA 92363

Barstow Senior Citizens Meals*

(760) 256-9111

555 Melissa Ave. Barstow, CA 92311

Serves: Adelanto, Apple Valley, Hesperia, Victorville, Baldy Mesa, Oro Grande, Phelan and Piñon Hills.

Ontario Community Senior Center* (909) 395-2021

225 E. B St. Ontario, CA 91764

Offers seniors lunch, Mon -Fri, 11:30a.m. - Noon. Also at Ontario Meals-on-Wheels once a week. Call for additional information.



San Bernardino County Elections Office of the Registrar of Voters 1 (800) 881-VOTE

(909) 387-8300

777 E. Rialto Ave. San Bernardino, CA 92415-0770

www.sbcountyelections.com

For general information, voter registration, vote by mail option, local polling places, or to work at the polls, call:

(909) 387-8300

Voters are encouraged to register at least 29 days before an election to ensure that they receive their voting materials. Registration forms are available at most post offices, libraries, city and county offices, Department of Motor Vehicles, etc.



U.S. Social Security Administration Offices: 1 (800) 772-1213

www.ssa.gov

San Bernardino Office 1 (800) 772-1213

Local
1 (866) 331-7132

1 (800) 325-0778

605 N. Arrowhead Ave. Ste. 101 San Bernardino, CA 92401

www.ssa.gov

Fontana Office 1 (800) 772-1213

10668 Sierra Ave. Fontana, CA 92337

www.ssa.gov

Ontario Office 1 (866) 331-2216 1 (800) 772-1213

1 (800) 325-0778

1100 E. Holt Blvd. Ontario, CA91761

Yucca Valley Office 1 (800) 772-1213

56492 29 Palms Hwy. Yucca Valley, CA92284

Victorville Office 1 (800) 772-1213

13955 Park Ave. Victorville, CA 92392

Needles Office 1 (800) 772-1213

1502 Bailey Ave. Needles, CA 92363



San Bernardino

Civil

(909) 708-8678

Criminal

(909) 384-1888

Probate

(909) 521-3388

247 W. 3rd St.

San Bernardino, CA 92415

www.sb-court.org

Family Law (909) 521-3136

351 N. Arrowhead Ave. San Bernardino, CA 92415

Child Support (909) 269-8789

655 W. 2nd St., 2nd Floor San Bernardino, CA 92415

www.sb-court.org

Big Bear Lake (909) 366-4040

477 Summit Blvd. Big Bear Lake, CA 92315

Fontana (909) 350-9322

17780 Arrow Blvd. Fontana, CA 92335

Rancho Cucamonga Superior Court

Civil

(909) 285-3788

Criminal

(909) 350-9764

Traffic

(909) 350-9761

Family law

(909) 285-3559

Small claims/landlord tenant

1 (800) 634-9085

TDD/TTY

(909) 285-3520

8303 N. Haven Ave.

Rancho Cucamonga, CA 91730

www.sb-court.org

Joshua Tree

Civil (760) 974-3047

Criminal/Traffic (760) 974-3048

6527 White Feather Rd. Joshua Tree, CA 92252

Barstow District

235 E. Mountain View St. Barstow, CA 92311

(760) 718-3700

The Barstow District is open Tue, Wed and Thu of each week from 8 a.m. to 3 p.m. The clerk's office is closed on Mon and Fri.

Victorville District

Information (760) 245-6215

Family court services (760) 269-4795

14455 Civic Dr. Victorville, CA 92392

Civil Department: Ste. 100 Criminal/Traffic Department:

Ste. 200

www.sb-court.org

Mon-Fri,8a.m.-4p.m.



Barstow Area Transit (760) 256-0311

Needles Area Transit (NAT) (866) 669-6309

Route deviation request (760) 326-4348

1714 W. Broadway Needles, CA 92363

Needles Medical Transport (760) 326-4789

Available Tue and Thu by advance pre-pay reservation only.

Transportation is provided by appointment only to and from Bullhead City.

Needles Senior Van (760) 326-4789

Needles Dial-A-Ride

Reservations and information (760) 326-4789



Transportation Reimbursement Escort Program (TREP) 1 (800) 510-2020

Victorville

(760) 243-8459

Barstow

(760) 256-3564

Eligible participants may receive reimbursement for qualified travel. Eligibility is determined by the Department of Aging and Adult Services-Public Guardian (DAAS-PG).

Victor Valley Transit Authority (VVTA) (760) 948-3030

17151 Smoke Tree St. Hesperia, CA 92345

www.vvta.org

VVTA operates a fixed route service that serves Victorville, Hesperia, Apple Valley, Adelanto and Lucerne Valley. Buses operate 7 days a week

Contact VVTA for routes and schedules. VVTA also operates the new Barstow -San Bernardino Commuter Route, the B-V Link, 3 days perweek. VVTAalsooffers the following programs:

to public transit.

Transit Ambassador **Program** (760) 995-3559

Volunteers provide orientation to the transit system.

Transportation Reimbursement for Individuals Program (TRIP) (760) 995-3561

Self-directed mileage reimbursement service. Volunteers such as friends and neighbors transport transitdependent individuals who are elderly or disabled that live in areas without a transit service.

ADA Direct Access (760) 948-4021

Provides personalized trip planning, and introduction

Victor Valley Community Services Council (760) 243-9646

Senior Transportation

16692 Mojave Dr. Victorville, CA 92395

www.vvcsc.com

Door-to-door transportation provided to eligible seniors who live in the Victor Vallev and surrounding areas.

Mountain Transit

Big Bear (909) 878-5200

Rim/Crestline (909) 338-1113

www.mountaintransit.org

Provides local and Dial-A-Ride services to Big Bear Valley, Running Springs, Lake Arrowhead and Offthe-Mountain service to San Bernardino, Discounts available for seniors and disabled.

Omnitrans 1 (800) 966-6428 or (909) 379-7100

www.omnitrans.org

Provides bus route services to the San Bernardino Valley. Those with disabilities are provided access to public transportation through Omnitrans' Access Bus program.

In order to ride an Omnitrans Access Bus you must have an ADA certification card or an Omnitrans Disabled I.D. card.

call (909) 379-7100 to obtain an ADA card application.

To schedule a pick-up, call:

1 (800) 990-2404

East Valley: (909) 383-1680

RANCHO CUCAMONGA

Silver Fox Express Senior Transportation System Register at the James L. **Brulte Senior Center**

Call (909) 477-2780 for registration information.

Once registered, call (909) 987-0777 for



reservations.

11200 Baseline Rd. Rancho Cucamonga, CA 91701

www.rcpark.com

Provides transportation for senior residents of Rancho Cucamonga. Call for more information.

Community Senior Services Transportation (909) 621-9900

141 Spring St. Claremont, CA 91711

www.communityseniorservices.org

A volunteer driver reimbursement program.

Greyhound

Travel assistance

1 (800) 231-2222

TTY

1 (800) 345-3109

www.greyhound.com

Discounts to seniors and U.S. Veterans are available.

Metrolink 1 (800) 371-5465

TTY

1 (800) 698-4833

www.metrolinktrains.com

Discounts are available to seniors and disabled.

DVA Transportation

(909) 583-6014

Provides transportation to Veteran Affairs (VA) medical facilities.

Lift Transportation Services

(760) 366-5438

6530 La Contenta Rd., Ste. 300 Yucca Valley, CA 92284

Provides free transportation to medical appointments in the Morongo Basin.

Morongo Basin Transit Authority (MBTA) (760) 366-2395

62405 Verbena Rd. Joshua Tree, CA 92252

COUNTYWIDERESOURCES | 69



Reach Out Morongo Basin 29 Palms Senior Center (760) 361-1410

6539 Adobe Rd. Twentynine Palms, CA 92277

Senior transportation service to medical appointments.

Community Connections Transportation Reimbursement Program (909) 621-9900, ext. 228

141 Spring St. Claremont, CA 91711

www.communityseniorservices.org

Community Connections empowers older adults and individuals with disabilities who live in the cities of Chino, Chino Hills, Montclair, Ontario, Rancho Cucamonga and Upland to remain independent by reimbursement for their friends, neighbors and other community members who provide them with rides.

S.M.A.R.T. Transportation

Information (909) 334-3271

13170 Central Ave. Chino, CA 91710

The Chino Senior Center provides transportation to help Chino seniors get to the senior center and run errands Mon - Fri. Transportation for medical appointments

is available on Tue. All transportation must be within the Chino city limits.

Registration is required. Must register at office in senior center and be a resident of Chino.

Montclair Golden Express Senior Transportation (909) 625-9452

City of Montclair residents only who are 60 years of age or older. Participants must be pre-registered and have a signed waiver of liability on file beforeparticipating in the program. Reservations are required a minimum of two days and a maximum of two weeks in advance. Reservations are provided on a first-come, first-served basis,





Silver Stars Senior Transportation (909) 395-2021

Ontario Senior Center 225 E. B St. Ontario, CA 91764

For residents of the City of Ontario who are 60 years of age or older. For more information and to make arrangements, call in advance. All pick-up/drop-off times are prescheduled. Mon through Fri, 8:30 a.m. - 4:30 p.m. Apply for transportation at the Ontario Senior Center.

Fontana Community Senior Center

Transportation Services (909) 854-5175

Serves the City of Fontana and has two vans available to pick-

up any senior residing in the Fontana area. Small annual fee.

72 | COUNTYWIDE RESOURCES

Community Action Partnership (CAP) of San Bernardino County (909) 723-1500

Toll free

1 (800) 635-4618

HEAP appointments/ weatherization (909) 723-1680

HEAP program assistance (909) 723-1658

Wood and propane (909) 723-1681

Application statusinguiries (909) 723-1624

Low-Income Home Energy Assistance Program (HEAP)

696 S. Tippecanoe Ave. San Bernardino, CA 92408

www.capsbc.org

CAP administers the Low- Income Home Energy Assistance Program, HEAP, and weatherization services. HEAP provides assistance with either gas or electricity utility service, one time a year for income-qualified households. CAP office hours are Mon through Fri, 8 a.m. - 5 p.m.

The Salvation Army (760) 245-2545 ext. 211

14585 La Paz Dr. Victorville, CA

The Salvation Army offers Southwest Gas assistance.

Pacific Gas and Electric (PG&E) 1 (877) 660-6789

Residential customer service center 530S. China Lake Blvd. Ridgecrest, CA 93555

Southern California Edison (SCE)

Low-income rate assistance 1 (800) 447-6620

Customer service 1 (800) 655-4555

Report power outage 1 (800) 611-1911

1 (800) 352-8580

www.sce.com

Provides California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) programs that give a discount rate for incomequalifying households, as well as a medical baseline discount for household with a medical necessity.

Southwest Gas Company 1 (877) 860-6020

Victorville Office 13471 Mariposa Rd. Victorville, CA 92395

www.swgas.com Provides CARE program that gives a discount rate to income-qualified customers.

California Lifeline Program

1 (866) 272-0349

Spanish

1 (866) 272-0350

Universal Lifeline makes local telephone service available to individuals who might not be able to afford phone services. You are eligible to receive a reduced rate on your monthly bill.



California LifeLine

Administrator 1 (877) 858-7463

https://californialifeline.com/ en

Assists in lowering the cost of phone bills for eligible households and makes telephone service available to individuals who may not be able to afford phone services. Call with application and renewal questions Mon - Fri, 7 a.m. - 7 p.m.

Frontier

Technical support, 24 hrs a day 1 (800) 239-4430

Residential customer support 1 (800) 921-8101

www.frontier.com

Southern California Gas Company

Gas emergencies/safety issues

1 (800) 427-2200

1 (877) 238-0092

TDD 1 (800) 252-0259

www.socalgas.com

Providesavarietyof rate discount programs for residents with limited income. Call for additional information.

American Red Cross Available 24 hours a day 1 (877) 272-7337



American Red Cross -Fort Irwin (760) 380-3697

1204 Normandy Dr. Fort Irwin, CA 92310

Services to the Armed Forces (SAF) is focused on the emergency services the American Red Cross Inland EmpireChapter provides to active duty military, their families, reservists and retirees.

United States Department of Veterans Affairs

Veteran benefits

1 (800) 827-1000

810 Vermont Ave. NW Washington, D.C. 20420 www.va.gov

United States Department of Veterans Affairs

National call center 1 (877) 424-3838

Help for homeless Veterans

www.va.gov/homeless

Veterans Administration Life Insurance

Support for service members' Group Life Insurance or Veterans Group Life Insurance 1 (800) 419-1473

AllotherVAlifeinsurance programs

1 (800) 669-8477

www.va.gov/life-insurance

Veterans Administration Loan Guaranty Service 1 (800) 827-1000

Department of Veterans Affairs VA Regional Loan Center 3333 N. Central Ave. Phoenix, AZ 85012-2402

http://www.benefits.va.gov

California Department of Veterans Affairs

1 (800) 952-5626

TDD

1 (800) 324-5966

www.calvet.ca.gov

Offers disability benefits, education, training, home loans, vocational rehabilitation and employment, life insurance, health care, etc.

Cal-Vet Home Loan Information California Department of Veterans **Affairs**

1 (866) 653-2507

TDD

1 (800) 324-5966

www.calvet.ca.gov



VALomaLindaMedical Center 1 (800) 741-8387 or (909) 825-7084

11201 Benton St. Loma Linda, CA 92357 www.lomalinda.va.gov

Medical center serves Veterans in Riverside and San Bernardino counties.

VA Medical Center-Victorville Clinic (760) 951-2599

12138 Industrial Blvd., Ste. 120 Victorville, CA 92392

Northern Arizona Veterans Resources (Serves Needles, Big River, Lake Havasu) (928) 263-8814

1491 Palma Rd., 120
Bullhead City, AZ
Housing assistance and other
Veteran resources and
assistance.

San Bernardino County Department of Veterans Affairs

(760) 995-8010

15900 Smoke Tree St.

Hesperia, CA 92345

Provides information and assistance concerning Veterans' services benefits.

San Bernardino County Veterans Affairs -Administration (909) 382-3290 1 (866)-472-8387

222 W. Hospitality Ln., 3rd Fl. San Bernardino, CA 92415

Before visiting Veterans Affairs district offices, please call the San Bernardino office to verify what hours these offices are open.

American Red Cross Military services (909) 380-7251

24-hour case worker 1 (877) 272-7337

10600 Trademark Pkwy., Ste. 406 Rancho Cucamonga, CA 91730

www.redcross.org

Works with Veterans and their families to assist with the claim process in order to ensure Veterans receive their benefits.

Veterans Home of California, Barstow (760) 252-6200 or 1 (800) 746-0606

100 E. Veterans Pkwv. Barstow, CA 92311

The Veterans Home provides California Veterans with a living environment that protects their dignity and contributes to their feeling of self-reliance and self-worth. Nearby Barstow College offers many cultural and educational opportunities for home residents to enjoy.

Veterans Administration Insurance Center 1 (877) 222-8387

www.insurance.va.gov/healthcare

Rancho Cucamonga Veteran Affairs Office (909) 948-6470 (909) 948-6475 Fax

8575 Haven Ave., Ste. 160 Rancho Cucamonga, CA 91730

Mon - Thu, 8 a.m. - 4 p.m.

Before visiting this office, please call (909) 382-3290 to verify that the office is open as shown.

Rancho Cucamonga VA Health Clinic (909) 946-5348

8599 Haven Ave., Ste. 102 Rancho Cucamonga, CA 91730

www.lomalinda.va.gov

Outpatient medical clinic for Veterans, Patients are seen by scheduled appointment.



MyVA311 1 (844) 698-2311

National toll free number provides menu options that can be selected to route users to the correct place depending on their inquiry.

San Bernardino County Department of Veterans **Affairs**

Bldg. 577 Fort Irwin, CA 92310

San Bernardino County Department of Veterans **Affairs**

(760) 228-6341 or (909) 382-3290

73629 Sun Valley Dr. Twentynine Palms, CA 92277

Open first and third Wed, 9 a.m. - 2:30 p.m.

San Bernardino County Department of Veterans Affairs Yucca Valley (760) 228-5234

56357 Pima Trl. Yucca Valley, CA92284

Open first and third Tue, 9a.m. - 2:30 p.m.

Frazee Community Center (909) 889-4424

1140 W. Mill St. San Bernardino, CA 92410

VA services provided: VA Recovery Programs; VA Regulated Free Housing; VA Supervised Case Management. Provides a wide range of services to homeless and low-income persons in the San Bernardino area through government and private grants, businesses, churches, civic organizations and generous individuals.



AARP

www.aarp.org

ABA Commission on Law and Aging

www.americanbar.org/groups/ law-aging

Alzheimer's Association

www.alz.org

American Bankruptcy Institute

www.abiworld.org

Benefits Checkup

www.benefitscheckup.org

California Advocates for **Nursing Home Reform**

www.canhr.org

Center for Medicare Advocacy

www.medicareadvocacy.org

Credit.org

www.credit.org

Independent non-profit financial counseling agency.

Credit Bureaus: [order credit reports]

Equifax

www.equifax.com

Experian[formerlyTRW]

www.experian.com

Transunion

ww.transunion.com

National Academy of Elder Law Attorneys

www.naela.org

National Center on Elder Abuse

www.ncea.acl.gov

National Consumer Voice for Quality Long-Term Care

www.theconsumervoice.org

Justice in Aging

www.justiceinaging.com



The Center for Social Gerontology

www.tcsg.org

Administration for Community Living

www.acl.gov

CA - Community Care Licensing Division

www.ccld.ca.gov

San Bernardino County

www.sbcounty.gov

Dept. of Aging and Adult Services-Public Guardian (DAAS-PG)

http.hss.sbcounty.gov/DAAS

Federal Trade Commission: Consumer Credit Rights

www.ftc.gov

PublicationsUSA.gov

pueblo.gpo.gov

Medicare

www.medicare.gov

National Institute on Aging

www.nia.nih.gov

Consumer Consortium on Assisted Living

www.ccal.org

Consumer Reports

www.consumerreports.org

Department of Motor Vehicles

www.dmv.ca.gov

Eldercare Locator

www.eldercare.gov

National Council on Aging

www.ncoa.org

National Council on Aging - Benefits Check Up

www.benefitscheckup.org

Web-based service to screen

for benefits programs for seniors with limited income and resources.

National Association of Consumer Advocates www.consumeradvocates.org

National Consumer Law Center

www.nclc.org

Justice in Aging

www.justiceinaging.com

The Center for Social Gerontology

www.tcsg.org

State of California

www.ca.gov

State of California Employment Development Department (EDD) (951) 340-4040

www.edd.ca.gov



San Bernardino County 2-1-1 Inland Empire United Way Dial 211 or 1 (888) 435-7565

9644 Hermosa Ave. Rancho Cucamonga, CA 91730

www.211sb.com

Provides free and confidential information and referrals 24 hours a day, 7 days a week. Food, clothing, shelter, counseling, health and dental care, employment services, elder assistance and crisis services.

American Association of Retired Persons AARP

Information

1 (888) 687-2277

Cypress Community Center (909) 428-8375

www.aarp.org



California Poison Control System 1 (800) 222-1222

The California Poison Control System (CPCS) is the statewide provider of immediate, free and expert treatment advice and assistance over the telephone in case of exposure to poisonous, hazardous or toxic substances. Call toll free, 24 hours a day, 7 days a week, 365 days a year. Pharmacists, physicians, nurses and poison information providers answer the phones.

Community Center Caltrans Highway Information **Network Roadand** Highway Information 1 (800) 427-7623

HICAP Health Insurance Counseling and Advocacy **Program**

1 (800) 434-0222

9121 Haven Ave., Ste. 220 Rancho Cucamonga, CA 91739

Provides free and objective information and counseling about Medicare.

Retired Senior Volunteer Program (RSVP) (909) 384-5414

600 W. 5th St. San Bernardino, CA 92410

www.sbcity.org/cityhall/parks/ senior-services

Recruits and places seniors 55 years or older for nonprofit volunteer work to meet community needs in San Bernardino, Redlands, Loma Linda, Yucaipa, Highland, Mountain Areas, Hesperia, Victorville, Apple Valley and Phelan.

Asian American Resource Center

(909) 383-0164

1133 S. E St. San Bernardino, CA 92408

www.aarc-ie.org

California Department of Public Health

Skilled Nursing Facility Consumer Complaints 1 (800) 344-2896

www.cdph.ca.gov

Community Care Licensing Residential Care Facility Consumer Complaints 1 (844) 538-8766

www.ccld.ca.gov

Inland Caregiver Resource Center 1 (800) 675-6694

1430 E. Cooley Dr., Ste. 124 Colton, CA 92324

Reach Out Morongo Basin - 29 Palms Senior Center (760) 361-1410

6539 Adobe Rd. Twentynine Palms, CA 92277

Various programs to assist seniors in the Morongo Basin.

California Department of Public Health Licensing and Certification

Skilled Nursing Facility
Consumer Complaints

1 (800) 344-2896

(909) 383-4777

www.cdph.ca.gov/ Programs/CHCQ/Pages/ PatientsResidentsFamily

Family Caregiver Alliance 1 (800) 445-8106

www.caregiver.org

San Bernardino Sexual Assault Services

24-hour crisis hotline (909) 885-8884

Victorville (760) 952-0041

TABLE OF CONTENTS

SECTION TWO

District Resources

FIRST DISTRICT	
Home Care Services	84
Home Repair Services	84
Household Hazardous Waste Collection Centers	85
Libraries	88
Senior Centers	89
SECOND DISTRICT	
Home Care Services	92
Home Repair Services	92
Household Hazardous Waste Collection Centers	
Libraries	94
Senior Centers	
THIRD DISTRICT	
Home Care Services	96
Home Repair Services	96
Household Hazardous Waste Collection Centers	
Libraries	99
Senior Centers	100
FOURTH DISTRICT	
Home Care Services	102
Home Repair Services	102
Household Hazardous Waste Collection Centers	
Libraries	105
Senior Centers	106
FIFTH DISTRICT	
Home Care Services	107
Home Repair Services	
Household Hazardous Waste Collection Centers	
Libraries	
Senior Centers	



Community Hospice of Victor Valley (760) 946-4730

16147 Kamana Rd. Apple Valley, CA 92307

Inland Caregiver Resource Center (ICRC) (909) 514-1404 1 (800) 675-6694

1430 E. Cooley Dr., Ste. 240 Colton, CA 92324

www.inlandcaregivers.com

ICRC, under contract with the Department of Aging and Adult Services, provides caregiver training, caregiver support groups and respite care services to family caregivers who are providing care to individuals age 60 vears and older living in Adelanto, Apple Valley, Baker, Barstow, Hesperia, Lucerne Valley, Newberry Springs, Victorville and surrounding areas. ICRC also provides limited homemaker services to low-income senior citizens 60 years of age or older.

Victor Valley Community Services Council (760) 243-9646

16692 Mojave Dr., Ste. A Victorville, CA 92395

Under contract with the Department of Aging and Adult Services, provides homemaker and chore services to eligible seniors age 60 or older.



City of Victorville

Senior Home Repair Program (760) 243-1922

14343 Civic Dr. Victorville, CA 92393

Designed to assist lowincome homeowners, at least 60 years of age or who are permanently disabled, to make home repairs to correct code violations and unsafe conditions. Assistance is in the form of a one-time grant of at least \$1,000 and not exceeding \$15,000. Call for information. Community Action Partnership of San Bernardino County (909) 723-1500 1 (800) 635-4618

Energy Education & Environmental Services Program

696 S. TippecanoeSt. San Bernardino, CA 92408

Free weatherization services are available to eligible applicants to improve the energy efficiency of homes. Energy saving services include attic insulation, caulking, water heater blanket, heating/cooling system repair and other conservation measures.



San Bernardino County Waste Prevention and Landfill

Information line 1 (800) 722-8004

San Bernardino County Hazardous Waste Program 1 (800) OILY-CAT (645-9228) (909) 382-5401

2824 W St., Bldg. 302 San Bernardino, CA 92408

www.sbcfire.org

Accepted Household
Generated Wastes: motor
oil, oil filters, antifreeze, auto
and household batteries,
pesticides, fertilizers, paint
products, chemical cleaners
pool supplies, personal
medications (excluding
controlled substances, must
separate solids and liquids).
See below facilities that accept
sharps and electronics.

86



Not Accepted: business wastes, explosives, medical wastes, appliances, furniture, tires, reactives, radioactive wastes, yard wastes, asbestos. Call 1 (800) OILY-CAT for additional information.

Apple Valley Public Works Yard (760) 240-7000, ext. 7500

14955 Dale Evans Pkwy. Apple Valley, CA 92307

Also accepts household generated sharps in approved container and electronics. Public Yard is open Saturdays only 10 a.m. - 2 p.m. Closed on the fifth Sat of a month and if Sat falls on a holiday.

City of Barstow -Corporation Yard (760) 255-5141

900 S. Avenue H Barstow, CA 92311

Big River County Fire - Station 17 (760) 665-2303

150260 Capistrano Wy. Earp, CA 92242

Accept only antifreeze, household/auto batteries, motor oil, oil filters, and latex paint. Location is open on the first Sat of the month 8 a.m. - Noon.

Havasu Lake County Fire Station

(760) 858-4395

148808 Havasu Lake Rd. Havasu Lake, CA 92363

Accept only antifreeze, household/auto batteries, motor oil, oil filters, and latex paint. Location is open on the first Saturday of the month, 8 a.m. - Noon.

Helendale County Fire Station

(760) 245-5022

27089 Helendale Rd. Helendale, CA 92342

Please call first. Accepts only antifreeze, household/auto batteries, motor oil, oil filters, and latex paint. Location is open the second Sat of the month, 8 a.m. - Noon.

Hesperia Fire Station (760) 382-5401

17443 Lemon St. Hesperia, CA 92345

Also accepts household generated sharps in approved container and electronics. Location is open Tue and Thu, 9a.m. - 1p.m. and Sat, 9a.m. - 3 p.m.

Lucerne Valley (760) 248-7322

Behindthe Fire Station 33269 Old Woman Springs Rd. Lucerne Valley, CA 92356

Location is open on the third Sat of every month, 9 a.m. - Noon.

Trona Fire Station 57 (760) 372-5988

83732 Trona Rd. Trona, CA 93562

88 FIRST DISTRICT

Also accepts household generated sharps in approved container and electronics. Location is open the second Sat of the month 8 a.m. - Noon.

San Bernardino County Solid Waste Disposal Site

Information line

1 (800) 722-8004

Call (909) 382-5401 or

1 (800) OILY-CAT (645-9228)

to verify operating hours prior to visiting a collection facility. Before transporting waste, call for transportation limits. Call for information on disposal options for business wastes.

Visit www.sbcfire.org/hazmat/ hhw.aspx for more information or for collection facilities in San Bernardino County.

Medical Centers accepting home-generated sharps/needles:

Colorado River Medical Center

(760) 326-4531, ext. 7184

1401 Bailey Ave. Needles, CA 92363

LIBRARIES

Specific materials accepted: home-generated sharps.	www.sbclib.org
	Adelanto Branch (760) 246-5661
	11497 Bartlett Ave. Adelanto, CA 92301
	Apple Valley Newton T. Bass Branch Library (760) 247-2022
	14901 Dale Evans Pkwy. Apple Valley, CA 92307
	Barstow Branch (760) 256-4850
	304 E. Buena Vista St. Barstow, CA 92311-2806
	Hesperia Branch
	(760) 244-4898
	9650 7th Ave.

Hesperia, CA 92345-3242

Lucerne Valley Branch (760) 248-7521

33103 Old Woman Springs Rd. Lucerne Valley, CA 92356

Needles Branch Library (760) 326-9255

1111 Bailey Ave. Needles, CA 92363

Phelan Memorial Library (760) 868-3053

9800 Clovis Rd. Phelan, CA 92371

Trona Branch Library (760) 372-5847

82805 Mountain View Trona, CA 93562

Victorville City Library (760) 245-4222

15011 Circle Dr. Victorville, CA 92395

Wrightwood Branch (760) 249-4577

6011 Pine St.

Wrightwood, CA 92397



Adelanto Senior Citizens Club

(760) 246-2300

11565 Cortez Ave. Adelanto, CA 92301

Apple Valley Senior Center (760) 247-3155

13188 Central Apple Valley, CA 92308

Barstow Senior Center (760) 256-5023

555 Melissa Ave. Barstow, CA 92311

Bonnie Baker Senior Center (760) 665-2667

149350 Ukiah Trl. Big River, CA92242

Hesperia Leisure League (760) 244-3223

9122 Third Ave. Hesperia, CA 92345



Lucerne Valley Senior Club (760) 248-2248

10431 Allen Wy. Lucerne Valley, CA 92351

Percy Bakker Center (760) 244-5488

9333 E Ave. Hesperia, CA 92345

Needles Senior Center (760) 326-4789

1699 Bailey Ave. Needles, CA 92363

Newberry Springs Community Center (760) 257-3284

33383 Newberry Rd. Newberry Springs, CA 92365

Meals served daily. Not a Department of Aging and Adult Services contracted senior nutrition site.

Phelan Senior Center

Answering machine (760) 868-8067 9463 Sheepcreek Rd.

9463 Sheepcreek Rd. Phelan, CA 92371

Pinon Hills Senior Club (760) 868-8637

10433 Mountain Rd. Pinon Hills, CA 92372

Trona Community Senior Center

(760) 372-5889

13187 Market St. Trona, CA 93562

Victorville SeniorCitizens Center

(760) 245-5018

14874 S. Mojave Dr. Victorville, CA 92392

The Victor Valley Community Services Council

Senior Center Activities (760) 243-9646

16692 Mojave Dr. Victorville, CA 92395

The Victor Valley Community Services Council provides a monthly activity for senior citizens at their location on Mojave Street. Transportation is available.

Wrightwood Community Center (760) 249-3205

P. O. Box 218 1275 State Highway 2 Wrightwood, CA 92397





Inland Caregivers Resource Center (ICRC) (909) 514-1404 1 (800) 675-6694

1430 E. Cooley Dr., Ste. 124 Colton, CA 92324

www.inlandcaregivers.com

Provides home care services to eligible seniors and respite care to eligible family caregivers.

Visiting Nurses Association (VNA) Hospice and Palliative Care of Southern California

1 (800) 969-4862

1317 W. FoothillBlvd. Upland, CA 91786

Branch Office: 2151E. Convention Center Way

Community Action
Partnership of San
Bernardino County
Energy Education and
Environmental Services
Program

(909) 723-1500 1 (800) 635-4618

696 S. Tippecanoe Ave. San Bernardino, CA 92408

www.capsb.org

Provides weatherization and utility assistance to eligible low-income residents and processes applications for Home Energy Assistance Program.

Ste. #100 Ontario, CA 91764 www.vnasocal.org

92 SECOND DISTRICT

Rebuilding Together: Mountain Communities (909) 336-3910

P. O. Box 3540 Blue Jay, CA 92317

www.rebuildingtogethermountaincommunities.org This program helps seniors living in Crestline, Twin Peaks, Lake Arrowhead, Green Valley, Arrow Bear, Running Springs, Blue Jay and Valley of Enchantment rehabilitate their homes.



San Bernardino County Waste Prevention and Landfill

Information line 1 (800) 722-8004

San Bernardino County Hazardous Waste Program 1 (800) OILY-CAT (645-9228) (909) 382-5401

2824 E. W St., Bldg. 302 San Bernardino, CA 92408

www.sbcfire.org

Accepted Household Generated Wastes: motor oil, oil filters, antifreeze, auto and household batteries, pesticides, fertilizers, paint products, chemical cleaners pool supplies, personal medications (excluding controlled substances, must separate solids and liquids). See below facilities that accept sharps and electronics.

Not Accepted: business

Not Accepted: business wastes, explosives, medical wastes, appliances, furniture, tires, reactives, radioactive wastes, yard wastes, asbestos. Call 1 (800) OILY-CAT for additional information.

Rancho Cucamonga Household Waste (HHW) Facility

8794 Lion St. Rancho Cucamonga, CA 91730

Sat 8 a.m. - Noon

Also accepts electronics. Rancho Cucamonga residents call (909) 919-2635 for sharps/ needles disposal.

Upland City Yard (909) 382-5401 1 (800) OILY-CAT

1370 N. Benson Ave. Upland, CA 91786

94 SECOND DISTRICT



Saturday, 9 a.m. - 2 p.m. Call to verify hours. Also accepts household generated sharps/needles in approved container and electronics.

Big Bear Public Works Yard (909) 866-7521

42040 Garstin Dr. Big Bear Lake, CA 92315

Sat 9 a.m. - 2 p.m.

Also accepts household generated sharps/needles in approved container. Call Big Bear Disposal at (909) 866-3942 for electronic disposal. For Big Bear residents only.



www.sbclib.org

Upland Library (909) 931-4200

450 N. Euclid Ave. Upland, CA 91786

Archibald Library (909) 477-2720

7368 Archibald Ave. Rancho Cucamonga, CA 91730

www.rcpl.lib.ca.us

Lewis Library and Technology Center (909) 574-4500

8437 Sierra Ave. Fontana, CA 92335

Paul A. Biane Library at Victoria Gardens (909) 477-2720

12505 Cultural Center Dr. Rancho Cucamonga, CA 91739

www.rcpl.lib.ca.us

Lake Arrowhead Branch (909) 337-3118

27235 Highway 189 Blue Jay, CA 92317

Running Springs Branch (909) 867-3604

2477 Whispering Pines Dr. Running Springs, CA 92382

Crestline Branch (909) 338-3294

24105 Lake Gregory Dr. Crestline, CA 92325



Fontana Community Senior Center (909) 854-5151

16710 Ceres Ave. Fontana, CA 92335

Crest Forest Senior Citizens Club aka Leisure Shores (909) 338-5036

24658 San Moritz Dr. Crestline, CA 92325

Mountain Communities Senior Center (909) 337-1824

675 Grandview Rd. Twin Peaks, CA 92391

RANCHO CUCAMONGA

James L. Brulte Senior Center

(909) 477-2782

11200 Baseline Rd. Rancho Cucamonga, CA 91737

www.rcpark.com/seniors/

UPLAND

George M. Gibson Senior Center

(909) 981-4501

250 N. Third Ave. Upland, CA 91786

www.ci.upland.ca.us/#GSC_ senior-center



Reach Out Morongo Basin (760) 361-1410

6539 Adobe Rd. Twentynine Palms, CA 92277

www.reachoutmb.org

Provides home care services to eligible seniors and respite care to eligible family caregivers in the Morongo Basin.

Inland Caregivers Resource Center (ICRC)

(909) 514-1404

1 (800) 675-6694

1430 E. Cooley Dr., Ste. 124 Colton, CA 92324

www.inlandcaregivers.com

Provides home care services to eligible seniors and respite care to eligible family caregivers.

Visiting Nurses Association (VNA) Hospice and Palliative Care of Southern California

1 (800) 969-4862

1317 W. Foothill Blvd. Upland, CA 91786

www.vnasocal.org

Provides home health and hospice care services.



Community Action Partnership

Home Energy Assistance Program (HEAP) program assistance

(909) 723-1500

1 (800) 635-4618

696 S. Tippecanoe Ave. San Bernardino, CA 92408

www.capsbc.org

The weatherization and utility assistance programs provide minor home repairs at no cost to qualified residents.



San Bernardino County Waste Prevention and Landfill

Information line

1 (800) 722-8004

San Bernardino County Hazardous Waste Program

1 (800) OILY-CAT (645-9228) (909) 382-5401

2824 E. W St., Bldg. 302 San Bernardino, CA 92408

www.sbcfire.org

Accepted Household
Generated Wastes: motor
oil, oil filters, antifreeze, auto
and household batteries,
pesticides, fertilizers, paint
products, chemical cleaners
pool supplies, personal
medications (excluding
controlled substances, must
separate solids and liquids).
See below facilities that accept
sharps and electronics.

Not Accepted: business

wastes, explosives, medical wastes, appliances, furniture, tires, reactives, radioactive wastes, yard wastes, asbestos. Call 1 (800) OILY-CAT or (909) 382-5401 for additional information.

City of Barstow -Corporation Yard (760) 255-5126

900 S. H Ave. Barstow, CA 92311

Saturday, 9 a.m. - 2 p.m.

Also accepts household generated sharps/needles in approved container. Call Burrtec at (760) 256-2730 for electronic disposal.

City of Big Bear Lake -Public Service Yard (909) 866-7521

42040 Garstin Dr. Big Bear Lake, CA 92315 Sat 9 a.m. - 2 p.m.

Also accepts household generated sharps/needles in approved container. Call Big Bear Disposal for electronic disposal.



Joshua Tree-West of Solid Management Bldg. 1 (800) 645-9228 or (760) 365-2015

62499 29 Palms Hwy. Joshua Tree, CA 92252

Third Sat 9 a.m. - 1 p.m.

Also accepts household generated sharps/needles in approved container.

Yucca Valley Burrtec Waste and Recycling Services

For electronic disposal only (760) 365-2015

4878 Newton Rd. Yucca Valley, CA 92284

Redlands Corporate Yard

1270 W. Park Ave. Redlands, CA 92375

Sat 9:30 a.m. - 12:30 p.m. Redlands residents call (909) 798-7600 for sharps/needles disposal. Also accepts electronics.

Lucerne Valley

Behind Lucerne Valley Fire Station

(760) 248-7322

33269 Old Woman Springs Rd.

Lucerne Valley, CA 92356

Third Sat 9 a.m. - Noon

Accepts only antifreeze, household/auto batteries, motor oil, oil filters, and latex paint. Also accepts household generated sharps/needles in approved container and electronics.

San Bernardino S.B. International Airport

2824 E. W St., Bldg. 302 San Bernardino, CA 92408

Mon - Fri, 9 a.m. - 4 p.m.

Also accepts household generated sharps/needles in approved container and electronics.

County Solid Waste Disposal Site

Information line

1 (800) 722-8004

Household Hazardous Waste Facility

(909) 382-5401

98 THIRD DISTRICT



29 Palms Branch Library (760) 367-9519

6078 Adobe Rd. Twentynine Palms, CA 92277-2354

Yucca Valley Branch (760) 228-5455

57098 29 Palms Hwy. Yucca Valley, CA92399

Joshua Tree Branch (760) 366-8615

6465 Park Blvd. Joshua Tree, CA 92252

Big Bear Lake Branch (909) 866-5571

41930 Garstin Dr. Big Bear Lake, CA 92315

Grand Terrace Branch (909) 783-0147

22795 Barton Rd.

Highland Sam J. Racadio Library & Environmental Learning Center (909) 425-4700

7863 Central Ave. Highland, CA 92346

A.K. Smiley Public Library (909) 798-7565

125 W. Vine St. Redlands, CA 92373

Mentone Senior Center & Library

(909) 794-0327

1331 Opal Ave. Mentone, CA 92359

Loma Linda Branch (909) 796-8621

25581 Barton Rd.

Loma Linda, CA92354

Yucaipa Branch (909) 790-3146

12040 5th St. Yucaipa, CA 92399



Barstow Branch (760) 256-4850

304 E. Buena Vista St. Barstow, CA92311-2806

Crestline Branch (909) 338-3294

24105Lake Gregory Dr. Crestline, CA92325

Lake Arrowhead Branch (909) 337-3118

27235 Highway 189 Blue Jay, CA 92317

Running Springs Branch (909) 867-3604

2677 Whispering Pines Dr. Running Springs, CA 92382

Barstow Senior Center (760) 256-5023

555 Melissa Ave. Barstow, CA 92311

Big Bear Senior Center (909) 584-0323

42651 Big Bear Blvd. Big Bear, CA 92315

Highland Senior Center (909) 862-8104

3102E. Highland Ave. Patton, CA 92346

Joshua Tree Community Center (760) 366-8415

6171 Sunburst Ave. Joshua Tree, CA 92252 Loma Linda Senior Center (909) 799-2820 25571 Barton Rd. Loma Linda, CA92354

Lucerne Valley Senior Center (760) 248-2248

10431 Allen Wy. Lucerne Valley, CA 92356

Mentone Senior Center and Library (909) 794-5280

1331 Opal Ave. Mentone, CA 92359

Redlands Community Senior Center (909) 798-7579

111 W. Lugonia Ave. Redlands, CA92373

Redlands Joslyn Senior Center (909) 798-7550

21 Grant St. Redlands, CA 92373

Yucaipa Senior Center (909) 797-1177

12202 First St. Yucaipa, CA 92399

Yucca Valley Senior Center Nutrition site (760) 257-5761

57088 29 Palms Hwy. Yucca Valley, CA 92284



Visiting Nurses Association (VNA)

1 (800) 969-4862

(909) 624-3574

VNA Claremont Office 150 W. First St., Ste. 270 Claremont, CA 91711-4750

Visiting Nurses Association (VNA) (909) 384-0737

1 (800) 556-0219

San Bernardino Office 412 E. Vanderbilt, Ste. 100 San Bernardino, CA 92408 www.vnasocal.org

Inland Caregiver Resource Center ICRC

(909) 514-1404

1 (800) 675-6694

1430 E. Cooley Dr., Ste. 124 Colton, CA 92324 www.Inlandcaregivers.com

ICRC, under contract with the Department of Aging and Adult Services - Public Guardian (DAAS-PG), provides adult day care and minor residential repairs and chore services through funding from the Older Americans Act. Additionally, caregiver training, caregiver support groups and respite care services are provided to family caregivers who are providing care to individuals age 60 years and older under the National Family Caregiver Support Program.



HOME REPAIR SERVICES

City of Chino Home Improvement Program (909) 334-3272

13220 Central Ave. Chino, CA 91710

P. O. Box 667
Chino, CA 91708-0067
Loan and grant programs
available to Chino residents.

Neighborhood Partnership Housing Services (NPHS) (909) 988-5979

9551 Pittsburg Ave. Rancho Cucamonga, CA 91730

Must be a resident of San Bernardino County or Riverside County. Loans for home improvements. Some small home repairs.

Community Action Partnership of San Bernardino County (909) 723-1500 1 (800) 635-4618

Energy Education & Environmental Services Program

696 S. Tippecanoe Ave. San Bernardino, CA 92415

www.capsbc.org

Provides weatherization and utility assistance to eligible low-income residents and processes applications for Home Energy Assistance Program. Weatherization services are available to

eligible applicants to improve the energy efficiency of homes. Energy saving services includes atticinsulation, caulking, water heater blanket, heating/cooling system repair, and other conservation measures.

Inland Caregivers Resource Center (ICRC)

(909) 514-1404 1 (800) 675-6694

1430 E. Cooley Dr., Ste. 124 Colton, CA 92324

www.inlandcaregivers.com

City of Upland (909) 931-4300

Housing Division/Economic Development

460 N. Euclid Ave. Upland, CA 91786



San Bernardino County Waste Prevention and Landfill

Information line 1 (800) 722-8004

San Bernardino County Hazardous Waste Program 1 (800) OILY-CAT (645-9228) (909) 382-5401

2824 E. W St., Bldg. 302 San Bernardino, CA 92408

www.sbcfire.org

Accepted Household
Generated Wastes: motor
oil, oil filters, antifreeze, auto
and household batteries,
pesticides, fertilizers, paint
products, chemical cleaners
pool supplies, personal
medications (excluding
controlled substances, must
separate solids and liquids).
See below facilities that accept
sharps and electronics.

Not Accepted: business

wastes, explosives, medical wastes, appliances, furniture, tires, reactives, radioactive wastes, yard wastes, asbestos. Call 1 (800) OILY-CAT or (909) 382-5401 for additional information.

City of Montclair (909) 625-9472

Trash and Sewer www.cityofmontclair.org

City of Ontario Recycle Hotline (909) 395-2040

1430 S. Cucamonga Ave. Ontario, CA 91761

Also accepts household generated sharps/needles in approved containers and electronics. Center is open Fri and Sat 9 a.m. - 2 p.m.

Montclair Medical Clinic

Days (909) 281-5800

Evenings (909) 240-3808

104 FOURTH DISTRICT

5050 San Bernardino St. Montclair, CA 91763

www.cityofmontclair.org/ residents/montclair-medicalclinic

To dispose of used containers for household sharps or to obtain new containers, please visit the clinic on Wed, 9 a.m. - 7 p.m. or Mon - Fri, 8 a.m. - 5 p.m. and Mon and Thu 5:30 to 7p.m.

City of Chino Public Works Service Center (909) 334-3266

5050 Schaefer Ave. Chino, CA 91710

www.cityofchino.org/ government-services/ publicworks

Also accepts electronics. Call 1 (800) OILY-CAT for nearest facility accepting household generated sharps/needles in approved container. Center opens every second and fourth Sat of the month from 8 a.m. to 1 p.m. Does not accept sharps/needles.



Upland Public Library (909) 931-4200

450 N. Euclid Ave. Upland, CA 91786

Chino Library (909) 465-5280

13180 Central Ave. Chino, CA 91710

Cal Aero Preserve Academy Branch Library (909) 606-2173

15850 Main St. Chino, CA 91708

James S. Thalman Chino Hills Branch Library (909) 590-5380

14020 City Center Dr. Chino Hills, CA 91709



Montclair Branch Library (909) 624-4671

9955 Fremont Ave. Montclair, CA 91763

Ovitt Family Community Library (909) 395-2004

215 E. C St. Ontario, CA 91764



Chino Senior Center (909) 334-3271

13170 Central Ave. Chino, CA 91710

www.cityofchino.org/ residents/centers/senior_ center

Chino Hills Community Center (909) 364-2826 Active Adults 50+ Coordinator (909) 364-2704

14250 Peyton Dr. Chino Hills, CA 91709 www.chinohills.org

Montclair Community Center (Senior Center) (909) 625-9488

5111 Benito St. Montclair, CA 91763 www.cityofmontclair.org/ residents/senior-center

Ontario Senior Center (909) 395-2021

225 E. B St. Ontario, CA 91764 www.ci.ontario.ca.us

Upland

George M. Gibson Senior Center (909) 981-4501

250 N. Third Ave. Upland, CA 91786 www.ci.upland.ca.us/#GSC_ senior-center



Inland Caregivers Resource Center (ICRC) (909) 514-1404 1 (800) 675-6694

1430 E. Cooley Dr., Ste. 124 Colton, CA 92324

www.inlandcaregivers.com

Provides home care services to eligible seniors and respite care to eligible family caregivers.

Visiting Nurses Association (VNA) Hospice and Palliative Care of Southern California

1 (800) 969-4862

1317 W. FoothillBlvd. Upland, CA 91786

www.vnasocal.org

Provides home health and hospice careservices.

Senior Companion Program City of San Bernardino (909) 384-5413

600 W. 5th St. San Bernardino, CA 92410

www.sbcity.org/cityhall/parks

The Senior Companion Program provides limited assistance from a senior volunteer at no cost. Senior companions can assist with grocery shopping and errands, getting to doctor appointments and providing companionship.



HOME REPAIR SERVICES

Community Action Partnership 1 (800) 635-4618 (909) 723-1500

696 S. Tippecanoe Ave. San Bernardino, CA 92408

www.capsbc.org

The weatherization and utility assistance programs provide minor home repairs at no cost to qualified residents.



San Bernardino County Waste Prevention and Landfill

Information line 1 (800) 722-8004

San Bernardino County Hazardous Waste Program 1 (800) OILY-CAT (645-9228) (909) 382-5401

2824 E. W St., Bldg. 302 San Bernardino, CA 92408 www.sbcfire.org

Accepted Household
Generated Wastes: motor
oil, oil filters, antifreeze, auto
and household batteries,
pesticides, fertilizers, paint
products, chemical cleaners
pool supplies, personal
medications (excluding
controlled substances, must
separate solids and liquids).
See below facilities that accept
sharps and electronics. Not
Accepted: businesswastes,

explosives, medical wastes, appliances, furniture, tires, reactives, radioactive wastes, yard wastes, asbestos. Call 1 (800) OILY-CAT for additional information.

County Solid Waste Disposal Site

Information line 1 (800) 722-8004

www.sbcounty.gov/dpw/ solidwaste

Fontana Public Works (909) 350-6760

16454 Orange Wy. Fontana, CA 92335



Bloomington Branch Library

(909) 820-0533

18028 Valley Blvd. Bloomington, CA 92316

108 FIFTH DISTRICT

Kaiser High School Public Library - Fontana (909) 357-5900, ext. 14174

11155 Almond Ave. Fontana, CA 92337

Summit Branch Library (909) 357-5950, ext. 15113

15551Summit Ave. Fontana, CA 92336

Lewis Library and Technology Center -Fontana (909) 574-4500

8437 Sierra Ave. Fontana, CA 92335 www.sbclib.org

Carter Branch Library (909) 854-4100, ext. 28148

2630 N. Linden Ave. Rialto, CA 92377

Norman F. Feldheym Central Library - San Bernardino (909) 381-8201

555 W. 6th St. San Bernardino, CA 92410

www.sbpl.org

Dorothy Inghram Branch Library - San Bernardino (909) 887-4494

1505 W. Highland Ave. San Bernardino, CA 92411

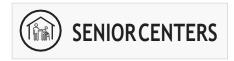
www.sbpl.org

Howard M. Rowe Branch Library - San Bernardino (909) 883-3411

108 E. MarshallBlvd. San Bernardino, CA 92404 www.sbpl.org

Paul Villasenor Branch Library - San Bernardino (909) 383-5156

525 N. Mount Vernon Ave. San Bernardino, CA 92411



Bloomington Senior Center (909) 546-1398

18317 Valley Blvd. Bloomington, CA 92316

Delmann Heights Senior Center (909) 887-2115

2969 N. Flores San Bernardino, CA 92407

Home of Neighborly Senior Center (909) 885-3491

839 N. Mount Vernon San Bernardino, CA 92411

Lawrence Hutton Senior Center (909) 370-6168

660 Colton Ave. Colton, CA 92324

Fontana Community Senior Center (909) 854-5151

16710 Ceres Ave. Fontana, CA 92335

Luque Senior Center (909) 370-5087

292 E. O St. Colton, CA 92324

George White Senior Center (909) 770-8173

8565 Nuevo Ave. Fontana, CA 92335

Hutton Senior Center (909) 370-6168

660 Colton Ave. Colton, CA 92324

Perris Hill Senior Center (909) 384-5436

780 E. 21st St. San Bernardino, CA 92404

Rialto Senior Center (909) 877-9706

1411 S. Riverside Ave. Rialto, CA 92376

SanBernardino 5th Street Senior Center (909) 384-5430

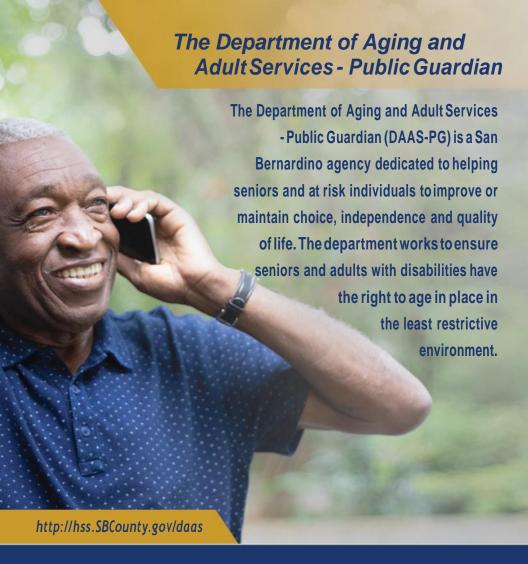
600 W. 5th St. San Bernardino, CA 92410

NOTES:	

NOTES:	

NOTES:	







Aging and Adult Services
Public Guardian

784 E. Hospitality Ln., San Bernardino, CA 92415-0640

Senior Information and Assistance (SIA) 1 (800) 510-2020

Aging and Adult Services - Public Guardian has endeavored to ensure that the information in this publication is correct and current at the time of printing, but takes no responsibility for any error, omission or defect therein, information provided in this publication is intended to provide general information only. Information compiled June 2020.